

The Gulf Coast Workforce Board Tentative Agenda

10:00 a.m. Tuesday, December 2, 2008

H-GAC Conference Room A

3555 Timmons Lane, Second Floor, Houston, Texas 77027

The Gulf Coast workforce system helps employers meet their workforce needs and individuals build careers so both can compete in the global economy.

1. Call to Order and Determination of Quorum

2. Adoption of Agenda

3. Public Comments

4. Minutes from October, 2008 meeting

5. Declarations of Conflict of Interest

6. Chairman's and Committee Reports

The Board Chair will discuss activities and information from the National Association of Workforce Boards.

- a. *Audit/Monitoring.* The Committee Chair will report on most recent committee meeting.
- b. *Employer Service.* The Committee Chair will report on the most recent committee meeting, including training provider report card.

7. Action Items

- a. *Employer Service.* Consider committee's recommendations for setting unemployment insurance claimant job search requirements.
- b. *Budget.* Consider committee's recommendations for the 2009 Board budget in amount not to exceed \$178 million.

8. Information

- a. *Update on hurricane recovery.* Staff will provide information about on-going recovery efforts in the region.
- b. *System Performance.* Staff will summarize current performance against Board measures and grantor requirements.
- c. *Expenditures.* Staff will report on current 2008 expenditures.

Workforce Solutions is an equal opportunity employer/program.

Auxiliary aids and services are available upon request to individuals with disabilities.

Please contact H-GAC at 713.627.3200 at least 48 hours in advance to request accommodations.

Texas Relay: 1.800.735.2989 (TDD) 1.800.735.2988

The Gulf Coast Workforce Board Tentative Agenda (cont'd)

10:00 a.m. Tuesday, December 2, 2008

H-GAC Conference Room A

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9. Labor Market Report

Staff will provide monthly report on employment statistics and trends
in the Gulf Coast Labor Market

10. Adjourn

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**MINUTES OF
THE GULF COAST WORKFORCE DEVELOPMENT BOARD
TUESDAY, OCTOBER 7, 2008**

MEMBERS PRESENT:

Gerald Andrews	Elaine Barber	Ron Bourbeau
Carl Bowles	Bill Crouch	Mary Duran
Yvonne Estrada	Mark Guthrie	Barbara Hayley
Bobbie Henderson	Tracie Holub	Elsie Huang
Birgit Kamps	Jeff Labroski	Steve Lufburrow
Carolyn Maxie	Mindy May	Don Nigbor
Allene Schmitt	Richard Shaw	Myles Shelton
Tom Stinson	Frank Thompson	Evelyn Timmins
Massey Villarreal	Bill Weaver	Sarah Wroblewski

H-GAC STAFF MEMBERS PRESENT

Rodney Bradshaw
Mike Temple
David Baggerly
Lucretia Hammond
Ron Borski

Mr. Frank Thompson, Chair, called the meeting to order at approximately 10:00 a.m., on Tuesday, October 7, 2008, in the 2nd floor, H-GAC Conference Room A, at 3555 Timmons Lane, Houston, Texas. Mr. Thompson determined that a quorum was present.

ADOPTION OF AGENDA

Mr. Thompson asked for an adoption of the agenda as presented. A motion was made and seconded to adopt the agenda. The motion carried.

PUBLIC COMMENT

No one signed up for public comments.

MINUTES FROM JUNE 3, 2008

Mr. Thompson asked if there were any additions or corrections to the minutes for June 3, 2008. A motion was made and seconded to approve the minutes as presented. The motion carried.

DECLARATION OF CONFLICT OF INTEREST

No one declared a conflict of interest.

CHAIRMAN'S AND COMMITTEE REPORTS

Education Committee

Mr. Don Nigbor stated that a joint Education and Employer Services Committee meeting was held on July 29, 2008. Mr. Nigbor reported on a meeting he attended at the Pentagon on Chicago's efforts to use Military Academies within the public schools to improve academic performance and graduation rates.

Audrey Gilbreath presented an overview of the evolving marketing plan to provide good labor market information to students, teachers, parents, and the general public which would include newspapers, organizations serving youth and libraries. The plan's strategy is to develop long term relationships with each constituency using media, grass roots means and public speakers to get the word out about career opportunities and the importance of graduating from high school. All of these avenues and partnerships are intended to drive people to the Workforce Solutions website, where detailed information and links to additional available resources.

Elaine Barber reported that she is gathering information on best practices regarding chamber of commerce efforts to promote education. The current issue of "Opportunity Houston" highlighting education was distributed.

ACTION ITEMS

- a. Amend contract for communications/marketing services. Consider adding \$130,000 to Gilbreath Communications contract to implement Education Committee's work.

Mr. Nigbor explained that for several months the Education Committee has been working on a plan to market information on careers in our region to students in public schools, their parents and educators. Gilbreath Communications, our marketing contractor has developed a plan designed to reach a large percentage of our audience at a reasonable cost. Marketing efforts will include:

- Developing a media kit and other tools for presenters to use in the community promoting the Board's demand occupations and our resources to help individuals get into those jobs (Focus On profiles, web resources, and local offices). The tools include scripts for presenters, a DVD presentation, public service announcements and advertorials.
- Media placement for the public service announcements and advertorials as well as bookings for radio and television venues.

- Training for Board members interested in speaking about career information in community forums around the region.
- Training for Workforce Solutions staff to make career information presentations throughout the region in a coordinated effort to reach students, parents, educators and interested individuals.

A motion was made and seconded to amend the contract with Gilbreath Communications by \$130,000 for a total not to exceed \$1,055,000. The motion carried.

- b. Early Education and Care. Consider recommendations changing local financial aid policy regarding temporary suspension of child care

Dr. Bobbie Henderson stated that the Early Education and Care Committee met prior to the Board meeting and discussed several items:

- Child Care during Temporary Interruptions (Action Item)
- Child Care centers affected by Hurricane Ike
- Local Match Agreements
- Child Care enrollments and funds available for FY09

Dr. Henderson explained that in August 2008, the State adopted new rules which clarify a customer's eligibility for child care during temporary medical incapacitation and temporary interruptions in work, education or job training activities. The State requires each Board to address its child care policy of these situations and approve the policies during an open Board meeting.

Based on the State's revised rules, Board policies must ensure that customers are provided a maximum:

- 90-day suspension for temporary breaks in work, education or training; and
- 30-day suspension for temporary medical incapacitation in addition to the 60 days of child care financial aid provided to customers who are temporarily medically incapacitated.

Granting a suspension provides the customer with child care financial aid in the future when the parent is ready to return to work or training. A suspension does not require a provider to hold a place for a child unless the provider agrees to do so. In addition, a board may choose whether it will suspend or continue child care financial aid during holidays or other brief breaks.

The Board's policy for customers who are temporarily medically incapacitated does not include a 30-day suspension for customers as currently required by the State. We currently provide customers 8 weeks of continued enrollment during the time of a customer's medically incapacitation. The State's new rules require that in addition to 60

days of paid child care financial aid, Board's must provide an additional 30 day suspension when needed for customers who are temporary medically incapacitated. We currently allow customers to receive child care financial aid during holidays, spring breaks or other brief periods.

A motion was made and seconded to authorize Board staff to amend local financial aid policy to implement Texas Workforce Commission rules and retain the Board's policy for providing child care financial aid during holidays and other brief breaks. The motion carried.

- c. SEARCH and Collaborative for Children. Consider renewing contracts with two contractors for 2009 in amounts not to exceed \$350,000 for SEARCH and \$700,000 for Collaborative for Children

Ms. Lucretia Hammond explained that the Board currently funds two research and demonstration projects: Collaborative for Children (service in support of early education and child care) and SEARCH (pilot for serving homeless through a career office).

Collaborative for Children (CC) is a non-profit organization that works to improve the quality of early care and education in the Houston area. It partners with families and community-based organization, focusing on young children, from birth to age six. Collaborative for Children currently:

- Provides information and referral for parents seeking quality early education and care for their children
- Secures and manage local matching fund agreements for child care dollars
- Conducts a series of training seminars for early education provider staff in the region
- Provides, when requested, on-site consultation with parents or early education providers to develop inclusion plans for children with disabilities
- Manages Texas Rising Star certification for providers and assist in expanding the use of other quality early education models (such as the Texas Early Education Model) in our region
- Conducts seminars for child care provider personnel
- With Texas Department of Family and Protective Services licensing staff, provides technical assistance to some providers with corrective action plans
- Supports an industry committee of early education and care providers

SEARCH is a non-profit organization providing service for homeless individuals. It serves more than 10,000 men, women and children each year in Houston and Harris County.

- SEARCH operates a demonstration project, a full-service career office that provides additional support for homeless individuals (i.e., health care, shower facilities, mail/phone service, referral for housing, etc.).
- SEARCH has brought matching resources in the form of U.S. Department of Housing and Urban Development funds to help finance the project.

A motion was made and seconded to extend both research and demonstration contracts through September 30, 2009 for all current service and activities and negotiate costs not to exceed \$700,000 for Collaborative for children and \$350,000 for SEARCH. The motion carried.

INFORMATION

Update following Hurricane Ike

Ms. Ginger Rogers stated that Hurricane Ike arrived on Saturday, September 13th and on Sunday our contractors assessed the impact of the storm on offices and operations. Twelve of our offices opened for business on Monday, September 15 and most of our offices were open by the following Monday. Currently all of our offices except Liberty (which sustained damage to the building) are open and providing services.

Most customers needed assistance in filing disaster unemployment claims, getting to FEMA locations and jobs. In Texas City there was a high volume of requests for housing, food and clothing.

Ms. Rogers gave an update on career office, employer services, financial aid payment office locations. Disaster recovery centers and mobile recovery centers – there are approximately 21 locations available to help customers apply for Disaster Unemployment Assistance and look for work.

Motor homes equipped with 10 computer stations and internet access was deployed to our area from Cameron County and South Texas. The units were stationed at the Hobby and Astrodome offices.

Mr. Temple complemented the contractors and their staff for all their dedication and hard work during this difficult time.

Mr. Charles Wemple with the H-GAC Community and Environmental Department gave the Board a GIS presentation – “Assisting the H-GAC Region in the wake of Hurricane Ike.”

Update on career office locations

Mr. Mike Temple stated that at the June meeting the Board approved the Procurement Committee recommendations for funding career offices. With a \$17 million cut in funding revenue, the Board elected to consolidate or close some of our locations. The following is a summary of changes to date.

- Alvin, Clear Lake, Denver Harbor, Katy and Heights locations are now closed.
- Galveston County has donated the space for our self-service office on the island. Arbor will operate this office. We anticipate a somewhat longer timeframe for moving into the new space because of the hurricane. Arbor is assuming responsibility for this office.

- Texas City will stay in present location. Operations move from Interfaith to Arbor on October 1, 2008.
- Houston Works took over operation of two SER offices - Northshore and Northeast on Monday September 9, 2009. Both offices remain at the same locations for now.
 - The Northshore office will continue as a full service office and Northeast will become a self-service office in a new smaller location.
- The Greenspoint office will move to a location further north at I-45 and FM 1960 in mid October. The Woodlands office closed earlier this year.
- The Northwest office will move to a smaller location near Willowbrook mall in November. It will be a self-service office.
- Interfaith closed its administrative office and located staff at the main Interfaith Building in the Woodlands.
- We will no longer have a separate staff training facility but will use career offices for staff training as well as offering more training on-line.

New ways of doing business

- We will open three “self-service” offices. Each career office contractor will operate one of these offices.
- They will replace the offices now operating on Galveston Island, Northwest Houston and Northeast Houston.
- These offices are from 2,800 to 5,000 square feet and will operate with three to six staff members.
- We will depend on technology to a larger extent in serving customers at the self services offices.
- These offices will offer staff help to navigate our self-service resources, and video conferencing with Employment Counselors and other staff in our full service offices.
- We will develop email and text distribution lists to contact our customers about jobs in specific industries and occupations.

Mr. Temple explained that we will continue to talk to community groups interested in donating space for a Workforce Solutions presence. Elected representatives and Chamber of Commerce members in Katy told the Board they will look to donate space for a self-service office. They are also interested in having a Business Consultant station in Katy to work with area employers.

We are open to providing the particular services requested by each community as we look for a new way to help without paying for large facilities and staff.

System Performance

Mr. David Baggerly reviewed the System Performance measures for October 2007 – August 2008. The Board established measures for the Regional Workforce System and for The WorkSource. Regional Workforce System measures address how well our region is performing on a broad economic level. Regional Workforce System Measures include Regional Gross Product, Regional Education performance, Net New Jobs, Regional

Employment. The WorkSource Measures address our immediate impact on our customers.

For The WorkSource
More Competitive Employers –

Employers Receiving Services (Market Share) – we expected to provide services to 29,000 employers this year which is 23% of the 126,000 employers identified for the Gulf Coast area. Through August, we provided services to 30,402 employers.

Employer Loyalty – our performance indicates our employer customers value our services and return to us for additional services. Of a possible 22,162 employers, 15,758 returned to The WorkSource for additional services.

More and Better Jobs –

New jobs created – This information is captured quarterly and is averaged over two years.

Customers employed by the 1st quarter after exit – In first quarter, 281,483 of the 356,899 customers who exited from services were employed in the quarter after exit.

Higher Real Incomes –

Exiters with Earnings Gains of at least 10% - the percentage of exiters with earnings gains greater than 10% does not meet the target, but shows an increase over last year's performance. 151,271 of the 366,704 who exited had earnings gains of at least 10%.

Exiters with Earnings Gains of at Least 20% - The percentage of exiters with earnings gains greater than 20% does not meet the target, but shows an increase over last year's performance. 139,270 of the 366,704 who exited in the first quarter had earnings gains of at least 20%.

A Better Educated and Skilled Workforce –

Customers pursuing education diploma, degree or certificate who achieve one - Current performance fell shy of the target. 2,579 of the 5,754 customers pursuing an education diploma, degree or certificate achieved one.

Mr. Baggerly explained that in addition to the Board established measures there are sixteen measures contracted to the Board by the State. Of these sixteen measures we are not meeting the target for two measures.

- Literacy and Numeric Gains – This is a youth measure. The target is 30%. Our performance is 15.5%. We changed some procedures that should enable us to meet this measure in the future.

- All Families Participation Rate – The target for this measure is about 52%. Our performance through August is 44.5%. Although we ranked 4th in the states in this measure, we do not anticipate meeting this target this year. We continue to meet with our contractors to improve our processes. We expect the effects of Hurricane Ike on our customers will negatively impact our performance for September.

We continue to work closely with our customers to improve performance on all measures.

Expenditure Report

Mr. Rodney Bradshaw reviewed the Financial Status Report for eight months ending August 31, 2008. Mr. Bradshaw explained that everything was on target and looked good. Mr. Bradshaw stated that we expect to receive a National Emergency Grant (NEG) for this area. The funds are pretty restrictive, but can be used for wages and benefits for people who have lost their jobs or unable to work due to Hurricane Ike.

LABOR MARKET REPORT

Mr. Ron Borski explained that the slowdown continues in job growth. The rate growth has been declining ever since the area reached its recent peak of 4.8 percent growth in June 2007. Most major sectors still have relatively high job growth relative to the U.S. rate. Education and Health Services continue its steady gains with an increase of 8,700 new jobs, up 3.1 percent. Construction was up 6,400 jobs, 3.2 percent from August 2007. The Gulf Coast Region's unemployment rate for August was 5.0 percent, up from 4.3 percent in August 2007.

Ms. Nancy Tootle explained that the Employer Resource Guide - ESGR contains valuable information regarding employees who are member of the National Guard and Reserve. Many employers in the region and Workforce Boards across the state support this group.

ADJOURN

There was no further business to come before the Board, the meeting was adjourned.

Audit/Monitoring Committee
Management Report

Contractors Monitored	Year to Date Visits	Follow-ups	Year to Date Follow-ups
3	9	1	1

TRENDS

Employer Service

- Employment and Training Centers has made noticeable improvements in Employer Service operations.
- Employer Service central office still needs to significantly improve job order-taking process.

Career Offices

- Some offices and contractors continue to have problems documenting service as required.
- Some offices need to improve the process for penalizing welfare recipients who aren't cooperating with us as required.
- The Attorney General's office has asked us to make sure our contractors correct problems with accessing the AG's child support data base.
- Houston Works staff needs to bring its child care financial aid process into compliance with franchise requirements.

Financial Aid Payment Office

- NCI needs to date stamp receipt of invoices so they pay timely and be sure to post expenses to the correct contract year.

Other

- We received the Workforce Commission's draft report from its visit to us in July. The issues from this report are all related to offices operations and described above. We have been monitoring our contractors on all of these issues and have found we need to provide more technical assistance to staff to correct problems.

Employer Services Committee

Updates on Energy Industry Initiatives

America Petroleum Institute (API) Sponsored Workforce Committee

This national and industry-only committee has been actively working with the majority of the energy companies and community leadership located within the Gulf Coast Region.

- Local API members have supported the Monster.com – “Making It Count” national program, Workforce Challenges Survey, GeoFORCE Program, Key Influencers Survey with Harris Interactive, and a new Military Recruitment focus.
- Over the years, the Gulf Coast Workforce Board provided technical and consultative assistance to this important committee as it focuses increasingly on the Oil and Gas workforce of the future.

Energy Collaborative Workforce Committee

In collaboration with the Greater Houston Partnership (GHP), the Gulf Coast Workforce Board has full-time resources dedicated to the initiatives supported by this organization. This committee was established through Shell Oil Company’s leadership helped create the committee to develop an educational pipeline for future oil and gas workers in this region. The committee’s projects include:

- Independent Petroleum Association of America working to open five Energy Academies in region;
- University of Texas introducing GeoFORCE to Houston;
- EnergyVenture Camp pilot program from local community colleges;
- University of Houston-Downtown working towards the 2009 50th Science and Engineering Fair;
- Houston A+ Challenge expanding its Teacher Externships;
- the Gulf Coast Workforce Board hosting collaborative energy activities on its Website www.wrksolutions.com; and
- *Houston: Energy City of the Future* competition for middle and high school students with a division of the Harris County Department of Education.

Gulf Coast Petrochemical Information Network

This collaboration, initially supported by the Texas Workforce Commission, has completed all of the stated objectives focused on workforce analysis and development. The Gulf Coast Workforce Board has actively supported the initiatives, which included the development of the EnergyVenture Camps for use at four area community colleges (piloted - summer 2008), an in-depth industry hiring survey, and fast tracking training.

On November 6th, 2008, the results from the in-depth industry hiring survey were shared with the plant managers and human resources professionals from the participating refineries and petrochemical plants in the four counties (Chambers, Harris, Brazoria and Galveston). All of the major companies participated. The results are significant:

- Over 10,000 hires in the combined operations, maintenance and engineering occupations will be needed from Jan 2008 to Dec 2012 to replace attrition and fill new positions created.
- The largest need is for 3,847 new Process/Production Operators.
- Process/Production Operators are also in demand in other industry segments.
- From 2009 to 2011, more than 30 capital projects within four hours drive of Houston were *not* included in the survey – which argues for an even larger demand than noted.

Gulf Coast Process Technology Alliance (GCPTA)

GCPTA, founded in this region, has endorsed 16 colleges with standardized curriculum and industry advisory teams across the nation. The Gulf Coast Workforce Board liaison was a key note speaker at the GCPTA board's 2008 visioning meeting reviewing current trends and recommending future pathways.

- Both organizations recognize that the future workforce needs for qualified Process Operators will be significant across the region over the next 5 years. In some refineries/plants, up to 60 % of the workforce will need a high level of working knowledge in Process Technology.
- To increase awareness, GCPTA produced a video (“An Education That Pays!”) and distributed it online, on YouTube and in regional schools.

Teacher Externships

Dow Chemical, BASF and SI Group, Inc. partnered with the Gulf Coast Workforce Board to develop and implement an educational program for Angleton and Brazosport ISD teachers. New lesson plans that focus on understanding the energy industry were developed by teachers, and new long term relationships between educators and industry leaders were developed. Lessons learned and future regional events will be coordinated through Houston A+ Challenge program, an active partner in this process.

Chemical Technology Alliance with Brazosport College

The Gulf Coast Workforce Board is actively providing regional workforce availability data, consultation and recruiting planning assistance for the GCPTA sponsored industry advisory team. To date, a new recruiting initiative has been developed, as well as an industry “next steps” program.

Construction Expos

This will be the 5th year that two annual industry expos are held for area students. Activities allow students to participate in real world challenges and competitions using industry equipment under the guidance of industry professionals. These expos are increasing student interest in pursuing process technology and construction occupation courses and in the industry as a whole. The Gulf Coast Workforce Board's industry liaisons work with companies and contractors to support this valuable program.

Training Provider Report Card

2000 to 2007



Summary performance data for training providers offering training in high-skill, high-wage occupations for Workforce Solutions' customers from 2000 to 2007

Workforce Solutions, the Gulf Coast Workforce Board's operating affiliate, provides scholarships for customers who want and need training in a wide array of **High-Skill, High-Growth Occupations**. This report presents performance data for the different providers our customers used to obtain this training.

We present the data in three views:

- First, we show results for each of the **High-Skill, High-Growth Occupations**.
- Second, we present data for each **High-Skill, High-Growth Occupation** by provider.
- Finally we show summary data for each provider by **High-Skill, High-Growth Occupation**.

For each view, we show:

- the total number of our customers who enrolled in training for that occupation from 2000 to 2007,
- the number (and percent) of those customers who attained a credential,
- the number (and percent) of customers who were employed in the calendar quarter after the quarter in which their training ended, and
- the number (and percent) of those customers who were employed in a job related to their training.

For more information on the Gulf Coast Workforce Board's high-skill, high-growth occupations, or Workforce Solutions' financial aid, visit us on the web at <http://wrksolutions.com>



Workforce Solutions Training Outcomes by Occupation 2000 - 2007	Customers in Training	Attained Credential	% Receiving Credential	Employed in Quarter after Training Completion Quarter	% Customers Employed	Employment is related to Training	% of Employed Customers in Training Related Jobs
Medical and Clinical Laboratory Technicians	19	9	47%	2	11%	2	100%
Paralegals and Legal Assistants	34	13	38%	6	18%	6	100%
Radiology Technologists and Technicians	127	90	71%	60	47%	43	72%
Nursing Instructors and Teachers, Post Secondary	18	6	33%	3	17%	2	67%
Licensed Practical and Licensed Vocational Nurses	666	441	66%	317	48%	209	66%
Chemical Plant and System Operators	29	20	69%	16	55%	10	63%
Auto Service Technicians and Mechanics	56	33	59%	18	32%	11	61%
Welders	40	31	78%	17	43%	10	59%
Registered Nurses	501	377	75%	256	51%	138	54%
Accountants and Auditors	86	47	55%	27	31%	14	52%
Fire Fighters	5	3	60%	2	40%	1	50%
Machinists	5	4	80%	2	40%	1	50%
Special Education Teachers, Preschool, Kindergarten & Elementary	4	4	100%	2	50%	1	50%
Computer Programmers	64	41	64%	26	41%	12	46%
Police and Sheriff's Patrol Officers	42	33	79%	20	48%	9	45%
Computer Support Spec/Systems Analysis	129	71	55%	24	19%	10	42%
Network and Computer Systems Administrators	64	29	45%	11	17%	4	36%
Heating, Air Conditioning and Refrigeration Mechanics/Installers	90	60	67%	37	41%	13	35%
Respiratory Therapists	45	36	80%	26	58%	6	23%
Carpenters	2	0	0	0	0	0	0%
Computer Software Engineers	2	1	50%	0	0%	0	0%
Computer Software Engineers, Systems	2	2	100%	0	0%	0	0%
Electricians	4	2	50%	1	25%	0	0%
Legal Secretaries	9	5	56%	1	11%	0	0%
Secondary School Teachers	3	2	67%	1	33%	0	0%

Workforce Solutions Training Outcomes by Occupation by Provider¹ 2000 - 2007	Customers in Training	Attained Credential	% Receiving Credential	Employed in Quarter after Training Completion Quarter	% Customers Employed	Employment related to training	% of Employed Customers in Training Related Jobs
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Accountants and Auditors

Lone Star College System ²	12	4	33%	1	8%	1	100%
Lee College	12	7	58%	5	42%	3	60%
Houston Community College System ²	25	13	52%	7	28%	4	57%
San Jacinto College ²	13	8	62%	7	54%	3	43%
Texas School of Business, Inc	20	12	60%	7	35%	3	43%
Compusoft Training Center, Inc	1	1	100%	0	0%	0	0%
Galveston College	1	1	100%	0	0%	0	0%
University of Houston	2	1	50%	0	0%	0	0%
TOTAL	86	47	55%	27	31%	14	52%

Auto Service Technicians and Mechanics

Brazosport College	2	1	50%	1	50%	1	100%
San Jacinto College ²	3	1	33%	1	33%	1	100%
Houston Community College System ²	32	24	75%	12	38%	8	67%
Wharton County Junior College ²	4	3	75%	3	75%	1	33%
Gulf Coast Trades Center	1	0	0%	0	0%	0	0%
Lone Star College System ²	3	3	100%	1	33%	0	0%
Universal Technical Institute	11	1	9%	0	0%	0	0%
TOTAL	56	33	59%	18	32%	11	61%

Carpenters

Houston Community College System ²	2	0	0%	0	0%	0	0%
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Workforce Solutions Training Outcomes by Occupation by Provider¹ 2000 - 2007	Customers in Training	Attained Credential	% Receiving Credential	Employed in Quarter after Training Completion Quarter	% Customers Employed	Employment related to training	% of Employed Customers in Training Related Jobs
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Chemical Plant and System Operators

Brazosport College	6	5	83%	4	67%	4	100%
College of the Mainland	11	8	73%	4	36%	3	75%
Lee College	8	5	63%	5	63%	3	60%
Alvin Community College	2	1	50%	1	50%	0	0%
San Jacinto College ²	1	1	100%	1	100%	0	0%
Wharton County Junior College ²	1	0	0%	1	100%	0	0%
TOTAL	29	20	69%	16	55%	10	63%

Computer Programmers

Brazosport College	12	7	58%	5	42%	4	80%
Alvin Community College	8	4	50%	3	38%	2	67%
Wharton County Junior College ²	7	5	71%	3	43%	2	67%
Lee College	7	3	43%	2	29%	1	50%
Galveston College	3	3	100%	3	100%	1	33%
Houston Community College System ²	16	11	69%	7	44%	2	29%
Lone Star College System ²	2	2	100%	1	50%	0	0%
San Jacinto College ²	6	4	67%	2	33%	0	0%
Texas School of Business, Inc	3	2	67%	0	0%	0	0%
TOTAL	64	41	64%	26	41%	12	46%

Computer Software Engineers

Houston Community College System ²	1	0	0%	0	0%	0	0%
San Jacinto College ²	1	1	100%	0	0%	0	0%
TOTAL	2	1	50%	0	0%	0	0%

<i>Workforce Solutions</i> Training Outcomes by Occupation by Provider ¹ 2000 - 2007	Customers in Training	Attained Credential	% Receiving Credential	Employed in Quarter after Training Completion Quarter	% Customers Employed	Employment related to training	% of Employed Customers in Training Related Jobs
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Computer Software Engineers, Systems

Houston Community College System ²	2	2	100%	0	0%	0	0%
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Computer Support Specialist/Systems Analysis

Ace Vocational School #2	1	1	100%	1	100%	1	100%
San Jacinto College ²	11	6	54%	2	18%	2	100%
Lone Star College System ²	16	9	56%	3	19%	2	67%
Brazosport College	16	9	56%	3	19%	1	33%
Houston Community College System ²	52	30	58%	12	23%	4	33%
Compusoft Training Center, Inc	3	2	67%	0	0%	0	0%
Lee College	8	6	75%	2	25%	0	0%
Texas School of Business, Inc	20	6	30%	1	5%	0	0%
Wharton County Junior College ²	2	2	100%	0	0%	0	0%
TOTAL	129	71	55%	24	19%	10	42%

Electricians

Houston Community College System ²	2	1	50%	0	0%	0	0%
Texas School of Business	2	1	50%	1	50%	0	0%
TOTAL	4	2	50%	1	25%	0	0%

Workforce Solutions Training Outcomes by Occupation by Provider¹ 2000 - 2007	Customers in Training	Attained Credential	% Receiving Credential	Employed in Quarter after Training Completion Quarter	% Customers Employed	Employment related to training	% of Employed Customers in Training Related Jobs
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Fire Fighters

College of the Mainland	4	2	50%	1	25%	1	100%
San Jacinto College ²	1	1	100%	1	100%	0	0%
TOTAL	5	3	60%	2	40%	1	50%

Heating, Air Conditioning & Refrigeration Mechanics/Installers

Lone Star College System ²	6	5	83%	3	50%	3	100%
Wharton County Junior College ²	7	1	14%	5	71%	2	40%
Houston Community College System ²	72	51	71%	28	39%	8	29%
Brazosport College	2	2	100%	1	50%	0	0%
Professional Careers Institute	1	0	0%	0	0%	0	0%
Texas State Technical College	2	1	50%	0	0%	0	0%
TOTAL	90	60	67%	37	41%	13	35%

Legal Secretaries

Center for Advanced Legal Studies	2	2	100%	1	50%	0	0%
Houston Community College System ²	1	0	0%	0	0%	0	0%
Lone Star College System	6	3	50%	0	0%	0	0%
TOTAL	9	5	56%	1	11%	0	0%

<i>Workforce Solutions</i> Training Outcomes by Occupation by Provider ¹ 2000 - 2007	Customers in Training	Attained Credential	% Receiving Credential	Employed in Quarter after Training Completion Quarter	% Customers Employed	Employment related to training	% of Employed Customers in Training Related Jobs
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Licensed Practical/Vocational Nurses

Alvin Community College	55	42	76%	34	62%	29	85%
Wharton Junior College ²	153	107	70%	85	56%	69	81%
San Jacinto College ²	103	50	49%	39	38%	28	72%
Brazosport College	22	16	73%	11	50%	7	64%
Lone Star College System ²	103	81	79%	55	53%	33	60%
Lee College	26	13	50%	11	42%	6	55%
Houston Community College System ²	140	83	59%	52	37%	25	48%
Galveston College	64	49	77%	30	47%	12	40%
TOTAL	666	441	66%	317	48%	209	66%

Machinists

San Jacinto College ²	2	2	100%	1	50%	1	100%
College of the Mainland	3	2	67%	1	33%	0	0%
TOTAL	5	4	80%	2	40%	1	50%

Medical and Clinical Laboratory Technicians

Houston Community College System ²	10	5	50%	2	20%	2	100%
College of the Mainland	1	0	0%	0	0%	0	0%
Lone Star College System ²	2	1	50%	0	0%	0	0%
The Academy of Health Care Professions	7	3	43%	0	0%	0	0%
TOTAL	19	9	47%	2	11%	2	0%

Workforce Solutions Training Outcomes by Occupation by Provider¹ 2000 - 2007	Customers in Training	Attained Credential	% Receiving Credential	Employed in Quarter after Training Completion Quarter	% Customers Employed	Employment related to training	% of Employed Customers in Training Related Jobs
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Network & Computer Systems Administrators

Galveston College	1	1	100%	1	100%	1	100%
Houston Community College System ²	27	15	56%	5	19%	3	60%
Ace Vocational School #2	1	0	0%	0	0%	0	0%
Brazosport College	1	1	100%	1	100%	0	0%
Brite Solutions Inst of Computer Technology	2	1	50%	0	0%	0	0%
Lee College	2	0	0%	0	0%	0	0%
Lone Star College System ²	14	5	36%	2	14%	0	0%
San Jacinto College ²	8	3	38%	1	13%	0	0%
Texas School of Business, Inc	7	2	29%	0	0%	0	0%
Wharton County Junior College ²	1	1	100%	1	100%	0	0%
TOTAL	64	29	45%	11	17%	4	36%

Nursing Instructors and Teachers, Postsecondary

Houston Community College System ²	12	3	25%	2	17%	2	100%
Lone Star College System	6	3	50%	1	17%	0	0%
TOTAL	18	6	33%	3	17%	2	67%

Paralegals and Legal Assistants

Center for Advanced Legal Studies	9	3	33%	1	11%	1	100%
Wharton County Junior College ²	11	6	55%	3	27%	3	100%
Houston Community College System ²	8	2	25%	2	25%	1	50%
Lone Star College System ²	6	2	33%	0	0%	1	0%
TOTAL	34	13	38%	6	18%	6	100%

Workforce Solutions Training Outcomes by Occupation by Provider¹ 2000 - 2007	Customers in Training	Attained Credential	% Receiving Credential	Employed in Quarter after Training Completion Quarter	% Customers Employed	Employment related to training	% of Employed Customers in Training Related Jobs
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Police and Sheriff's Patrol Officers

San Jacinto College ²	3	3	100%	1	33%	1	100%
Wharton County Junior College ²	4	4	100%	2	50%	1	50%
Houston Community College System ²	19	13	68%	9	47%	4	44%
Brazosport College	13	12	92%	7	54%	3	43%
College of the Mainland	3	1	33%	1	33%	0	0%
TOTAL	42	33	79%	20	48%	9	45%

Radiology Technologists and Technicians

Wharton County Junior College ²	27	18	67%	20	74%	20	100%
Houston Community College System ²	15	9	60%	6	40%	5	83%
Galveston College	51	39	76%	20	39%	14	70%
Lone Star College System ²	11	9	82%	6	55%	2	33%
The Academy of Health Care Professions	23	15	65%	8	35%	2	25%
TOTAL	127	90	71%	60	47%	43	72%

Registered Nurses

Wharton County Junior College ²	56	40	71%	32	57%	26	81%
Alvin Community College	41	29	71%	19	46%	15	79%
Galveston College	139	117	84%	80	58%	55	69%
Lone Star College System ²	149	127	85%	87	58%	32	37%
Houston Community College System ²	110	62	56%	36	33%	10	28%
Houston Baptist University	6	2	33%	2	33%	0	0%
TOTAL	501	377	75%	256	51%	138	54%

<i>Workforce Solutions</i> Training Outcomes by Occupation by Provider ¹ 2000 - 2007	Customers in Training	Attained Credential	% Receiving Credential	Employed in Quarter after Training Completion Quarter	% Customers Employed	Employment related to training	% of Employed Customers in Training Related Jobs
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Respiratory Therapists

Alvin Community College	10	6	60%	2	20%	2	100%
Houston Community College System ²	8	6	75%	4	50%	3	75%
San Jacinto College ²	3	2	67%	2	67%	1	50%
Lone Star College System ²	24	22	92%	18	75%	0	0%
TOTAL	45	36	80%	26	58%	6	23%

Secondary School Teachers

Houston Community College System ²	1	1	100%	0	0%	0	0%
Lone Star College System ²	2	1	50%	1	50%	0	0%
TOTAL	3	2	67%	1	33%	0	0%

Special Education Teachers, Preschool, Kindergarten & Elementary

Houston Community College System ²	2	2	100%	1	50%	1	100%
Lone Star College System ²	2	2	100%	1	50%	0	0%
TOTAL	4	4	100%	2	50%	1	50%

<i>Workforce Solutions</i> Training Outcomes by Occupation by Provider ¹ 2000 - 2007	Customers in Training	Attained Credential	% Receiving Credential	Employed in Quarter after Training Completion Quarter	% Customers Employed	Employment related to training	% of Employed Customers in Training Related Jobs
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Welders

San Jacinto College ²	6	2	33%	1	17%	1	100%
Alvin Community College	9	7	78%	4	44%	3	75%
The Ocean Corporation	18	15	83%	9	50%	6	67%
College of the Mainland	1	1	100%	1	100%	0	0%
Galveston College	2	2	100%	0	0%	0	0%
Houston Community College System ²	4	4	100%	2	50%	0	0%
TOTAL	40	31	78%	17	43%	10	59%

Workforce Solutions Training Outcomes by Provider¹ by Occupation 2000 - 2007	Customers in Training	Attained Credential	% Receiving Credential	Employed in Quarter after Training Completion Quarter	% Customers Employed	Employment related to training	% of Employed Customers in Training Related Jobs
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Academy of Health Care Professionals

Radiology Technologists and Technicians	23	15	65%	8	35%	2	25%
Medical and Clinical Laboratory Technicians	7	3	43%	0	0%	0	0%
TOTAL	30	18	60%	8	27%	2	25%

Ace Vocational School #2

Computer Support Specialist	1	1	100%	1	100%	1	100%
Network & Computer Systems Administrators	1	0	0%	0	0%	0	0%
TOTAL	2	1	50%	1	50%	1	100%

Alvin Community College

Respiratory Therapists	10	6	60%	2	20%	2	100%
Licensed Practical and Licensed Vocational Nurses	55	42	76%	34	62%	29	85%
Registered Nurses	41	29	71%	19	46%	15	79%
Welders	9	7	78%	4	44%	3	75%
Computer Programmers	8	4	50%	3	38%	2	67%
Chemical Plant and System Operators	2	1	50%	1	50%	0	0%
TOTAL	125	89	71%	63	50%	51	81%

Workforce Solutions Training Outcomes by Provider¹ by Occupation 2000 – 2007	Customers in Training	Attained Credential	% Receiving Credential	Employed in Quarter after Training Completion Quarter	% Customers Employed	Employment related to training	% of Employed Customers in Training Related Jobs
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Brazosport College

Auto Service Technicians and Mechanics	2	1	50%	1	50%	1	100%
Chemical Plant and System Operators	6	5	83%	4	67%	4	100%
Computer Programmers	12	7	58%	5	42%	4	80%
Licensed Practical and Licensed Vocational Nurses	22	16	73%	11	50%	7	64%
Police and Sheriff's Patrol Officers	13	12	92%	7	54%	3	43%
Computer Support Specialist	16	9	56%	3	19%	1	33%
Heating, Air Conditioning and Refrigeration Mechanics/Installers	2	2	100%	1	50%	0	0%
Network and Computer Systems Administrators	1	1	100%	1	100%	0	0%
TOTAL	74	53	72%	33	45%	20	61%

Brite Solutions Institute of Computer Technology

Network and Computer Systems Administrators	2	1	50%	0	0%	0	0%
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Center for Advanced Legal Studies

Paralegals and Legal Assistants	9	3	33%	1	11%	1	100%
Legal Secretaries	2	2	100%	1	50%	0	0%
TOTAL	11	5	45%	2	18%	1	50%

<i>Workforce Solutions</i> Training Outcomes by Provider ¹ by Occupation 2000 - 2007	Customers in Training	Attained Credential	% Receiving Credential	Employed in Quarter after Training Completion Quarter	% Customers Employed	Employment related to training	% of Employed Customers in Training Related Jobs
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College of the Mainland

Fire Fighters	4	2	50%	1	25%	1	100%
Machinists	3	2	67%	1	33%	0	0%
Medical and Clinical Laboratory Technicians	1	0	0%	0	0%	0	0%
Police and Sheriff's Patrol Officers	3	1	33%	1	33%	0	0%
Welders	1	1	100%	1	100%	0	0%
TOTAL	23	14	61%	8	35%	4	50%

Compusoft Training Center, Inc.

Accountants and Auditors	1	1	100%	0	0%	0	0%
Computer Support Specialist	3	2	67%	0	0%	0	0%
TOTAL	4	3	75%	0	0%	0	0%

Galveston College

Network and Computer Systems Administrators	1	1	100%	1	100%	1	100%
Radiology Technologists and Technicians	51	39	76%	20	39%	14	70%
Registered Nurses	139	117	84%	80	58%	55	69%
Licensed Practical and Licensed Vocational Nurses	64	49	77%	30	47%	12	40%
Computer Programmers	3	3	100%	3	100%	1	33%
Accountants and Auditors	1	1	100%	0	0%	0	0%
Welders	2	2	100%	0	0%	0	0%
TOTAL	261	212	81%	134	51%	83	62%

<i>Workforce Solutions</i> Training Outcomes by Provider ¹ by Occupation 2000 - 2007	Customers in Training	Attained Credential	% Receiving Credential	Employed in Quarter after Training Completion Quarter	% Customers Employed	Employment related to training	% of Employed Customers in Training Related Jobs
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Gulf Coast Trades Center

Auto Service Technicians and Mechanics	1	0	0%	0	0%	0	0%
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Houston Baptist University

Registered Nurses	6	2	33%	2	33%	0	0%
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Lee College

Accountants and Auditors	12	7	58%	5	42%	3	60%
Chemical Plant and System Operators	8	5	63%	5	63%	3	60%
Licensed Practical and Licensed Vocational Nurses	26	13	50%	11	42%	6	55%
Computer Programmers	7	3	43%	2	29%	1	50%
Computer Support Specialist	7	6	86%	2	29%	0	0%
Computer Systems Analysis	1	0	0%	0	0%	0	0%
Network and Computer Systems Administrators	2	0	0%	0	0%	0	0%
TOTAL	63	34	54%	25	40%	13	52%

<i>Workforce Solutions</i> Training Outcomes by Provider ¹ by Occupation 2000 - 2007	Customers in Training	Attained Credential	% Receiving Credential	Employed in Quarter after Training Completion Quarter	% Customers Employed	Employment related to training	% of Employed Customers in Training Related Jobs
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Houston Community College System ²

Special Education Teachers, Preschool, Kindergarten & Elem	2	2	100%	1	50%	1	100%
Nursing Instructors and Teachers, Postsecondary	12	3	25%	2	17%	2	100%
Medical and Clinical Laboratory Technicians	16	5	31%	2	13%	2	100%
Radiology Technologists and Technicians	15	9	60%	6	40%	5	83%
Respiratory Therapists	8	6	75%	4	50%	3	75%
Auto Service Technicians and Mechanics	32	27	84%	12	%	8	67%
Network and Computer Systems Administrators	27	15	56%	5	19%	3	60%
Accountants and Auditors	25	13	7%	7	28%	4	57%
Paralegals and Legal Assistants	8	2	25%	2	25%	1	50%
Police and Sheriff's Patrol Officers	19	13	68%	9	47%	4	44%
Computer Support Specialist	51	29	57%	12	24%	4	33%
Heating, Air Conditioning and Refrigeration Mechanics	72	51	71%	28	39%	8	29%
Computer Programmers	16	11	69%	7	44%	2	29%
Registered Nurses	110	62	56%	36	33%	10	28%
Computer Software Engineers, Systems	2	2	100%	0	0%	0	0%
Computer Systems Analysis	1	1	100%	0	0%	0	0%
Electricians	2	1	50%	0	0%	0	0%
Legal Secretaries	1	0	0%	0	0%	0	0%
Secondary School Teachers	1	1	100%	0	0%	0	0%
Welders	4	4	100%	2	50%	0	0%
TOTAL	567	340	60%	187	33%	83	44%

<i>Workforce Solutions</i> Training Outcomes by Provider ¹ by Occupation 2000 - 2007	Customers in Training	Attained Credential	% Receiving Credential	Employed in Quarter after Training Completion Quarter	% Customers Employed	Employment related to training	% of Employed Customers in Training Related Jobs
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Lone Star College System ²

Accountants and Auditors	12	4	33%	1	8%	1	100%
Heating, Air Conditioning and Refrigeration Mechanics	6	5	83%	3	50%	3	100%
Computer Support Specialist	16	9	56%	3	19%	2	67%
Licensed Practical and Licensed Vocational Nurses	103	81	79%	55	53%	33	60%
Registered Nurses	149	127	85%	87	58%	32	37%
Radiology Technologists and Technicians	11	9	82%	6	55%	2	33%
Auto Service Technicians and Mechanics	3	3	100%	1	33%	0	0%
Computer Programmers	2	2	100%	1	50%	0	0%
Legal Secretaries	6	3	50%	0	0%	0	0%
Medical and Clinical Laboratory Technicians	2	1	50%	0	0%	0	0%
Network and Computer Systems Administrators	14	5	36%	2	14%	0	0%
Nursing Instructors and Teachers, Postsecondary	6	3	50%	1	17%	0	0%
Paralegals and Legal Assistants	6	2	33%	0	0%	1	0%
Respiratory Therapists	24	22	92%	18	75%	0	0%
Secondary School Teachers	2	1	50%	1	50%	0	0%
Special Education Teachers, Preschool, Kindergarten & Elem	2	2	100%	1	50%	0	0%
TOTAL	364	279	77%	180	49%	74	41%

Ocean Corporation

Welders	18	15	83%	9	50%	6	67%
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<i>Workforce Solutions</i> Training Outcomes by Provider ¹ by Occupation 2000 - 2007	Customers in Training	Attained Credential	% Receiving Credential	Employed in Quarter after Training Completion Quarter	% Customers Employed	Employment related to training	% of Employed Customers in Training Related Jobs
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Professional Careers Institute

Heating, Air Conditioning and Refrigeration Mechanics	1	0	0%	0	0%	0	0%
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San Jacinto College²

Auto Service Technicians and Mechanics	3	1	33%	1	33%	1	100%
Computer Support Specialist	10	5	50%	2	20%	2	100%
Machinists	2	2	100%	1	50%	1	100%
Police and Sheriff's Patrol Officers	3	3	100%	1	33%	1	100%
Welders	6	2	33%	1	17%	1	100%
Licensed Practical and Licensed Vocational Nurses	103	50	49%	39	38%	28	72%
Respiratory Therapists	3	2	67%	2	67%	1	50%
Accountants and Auditors	13	8	62%	7	54%	3	43%
Chemical Plant and System Operators	1	1	100%	1	100%	0	0%
Computer Programmers	6	4	67%	2	33%	0	0%
Computer Software Engineers	1	1	100%	0	0%	0	0%
Computer Systems Analysis	1	1	100%	0	0%	0	0%
Fire Fighters	1	1	100%	1	100%	0	0%
Network and Computer Systems Administrators	8	3	38%	1	13%	0	0%
TOTAL	161	84	52%	59	37%	39	66%

Workforce Solutions Training Outcomes by Provider¹ by Occupation 2000 - 2007	Customers in Training	Attained Credential	% Receiving Credential	Employed in Quarter after Training Completion Quarter	% Customers Employed	Employment related to training	% of Employed Customers in Training Related Jobs
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Texas School of Business, Inc.

Accountants and Auditors	20	12	60%	7	35%	3	43%
Computer Programmers	3	2	67%	0	0%	0	0%
Computer Support Specialist	18	5	28%	1	6%	0	0%
Computer Systems Analysis	2	1	50%	0	0%	0	0%
Electricians	2	1	50%	1	50%	0	0%
Network and Computer Systems Administrators	7	2	29%	0	0%	0	0%
TOTAL	52	23	44%	9	17%	3	33%

Texas State Technical College

Heating, Air Conditioning and Refrigeration Mechanics	2	1	50%	0	0%	0	0%
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Universal Technical Institute

Auto Service Technicians and Mechanics	11	1	9%	0	0%	0	0%
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University of Houston

Accountants and Auditors	2	1	50%	0	0%	0	0%
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Workforce Solutions Training Outcomes by Provider¹ by Occupation 2000 - 2007	Customers in Training	Attained Credential	% Receiving Credential	Employed in Quarter after Training Completion Quarter	% Customers Employed	Employment related to training	% of Employed Customers in Training Related Jobs
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Wharton County Community College²

Radiology Technologists and Technicians	27	18	67%	20	74%	20	100%
Paralegals and Legal Assistants	11	6	55%	3	27%	3	100%
Licensed Practical and Licensed Vocational Nurses	153	107	70%	85	56%	69	81%
Registered Nurses	56	40	71%	32	57%	26	81%
Computer Programmers	7	5	71%	3	43%	2	67%
Police and Sheriff's Patrol Officers	4	4	100%	2	50%	1	50%
Heating, Air Conditioning and Refrigeration Mechanics	7	1	14%	5	71%	2	40%
Auto Service Technicians and Mechanics	4	3	75%	3	75%	1	33%
Chemical Plant and System Operators	1	0	0%	1	100%	0	0%
Computer Support Specialist	2	2	100%	0	0%	0	0%
Network and Computer Systems Administrators	1	1	100%	1	100%	0	0%
TOTAL	273	187	68%	155	57%	124	80%

Notes

- 1 Data for the period January 1, 2000 through December 31, 2007 for customers referred from Workforce Solutions to these providers for training.
- 2 Multi-campus system. Data summed for all campuses.

Work Search Requirement

Update for 2009

Background

To receive unemployment insurance payments in Texas, an individual must be ready, willing and able to work and actively seeking full-time work. The Texas Workforce Commission requires claimants to keep records of their work search activities, and periodically state staff audits these records.

As in the past, the Commission allows Workforce Boards to adjust the required number of weekly job search contacts that claimants must make to demonstrate that they are actively seeking full-time work from the state's minimum of three contacts per week.

In 2007, upon recommendation of its Employer Services Committee, the Board left the work search requirement for the Gulf Coast claimants at three job contacts per week.

Current Situation

The Commission asks that the Board review the work search requirements and determine if it wants to change the required number of weekly contacts.

Again this year, we surveyed a cross-section of large, medium and small employers who are actively using our services. None of these employers were in the survey last year. They represent several of our key industries – healthcare, construction and energy – as well as two federal government agencies, a large nation-wide hotel chain, a community college and a large police department. We asked these businesses directly what their preferences were for work search requirements.

The human resources managers and recruiting professionals surveyed told us their companies thought three contacts per week were sufficient. In addition, they provided the following comments:

- One employer thought the requirement could be reduced to two contacts due to the hurricane and the reduction of available jobs in the area.
- Only two employers indicated that they were able to identify UI claimants in their recruiting process, but said that they did not track this information as it was not required by law for them to do so.
- Two employers indicated that they had worked with a local Workforce Solutions office and really like it when we screened applicants for them.

- One employer wanted to know if we could provide more interviewing training and/or technical training.
- One employer was busy processing unsolicited applications as a result of the hurricane.
- In August 2008, we had an average of 75,291 continued claims and 14,115 new claims – which results in about 268,218 required contacts per week.
- In September 2008, we had an average of 86,554 continued claims and 55,659 new claims. Most of the new claims were related to Hurricane Ike.

Action

Require unemployment compensation claimants to make at least three job contacts per week in order to continue their eligibility for benefits.

Budget Committee

Proposed 2009 Workforce Board Budget

Background

Each year the Board approves a budget showing how it uses the revenues it receives to achieve the results set out in the Board's strategic plan.

Current Situation

The proposed 2009 budget at \$178 million is 6.1% less than the 2008 budget. As we noted in June during procurement, significant cuts to Workforce Investment Act funds and the end of Katrina-Rita recovery money affected our overall revenue picture.

- The drop in funds is not quite as large as we foresaw in June – due to some additional dollars for Hurricane Ike recovery. However, the biggest percentage cuts remain disproportionately in our core operations – career office and employer service staffing and locations. We are still projecting overall \$12 million less than we had in 2008.
- Over the past two budget years, we've lost about \$26 million in resources. We continue, however, to see an increase in the number of both businesses and people who use our services.
- We can expect to see an increase in office traffic as unemployment rates rise and the economy worsens in the region.
- There will be a new federal administration in January, 2009, and a new U.S. Congress. In addition to discussion about economic stimulus packages, we hear some talk of possible increased resources for the national workforce system. We'll keep you updated.

On the expenditure side of the budget, we again this year are proposing decreases across the system reflecting the decreases in our revenue.

- Employer Service operations reflect the approved contracting amounts approved in June, 2008 and the repositioning of staffing specialists from the Employer Service contractor to the career office contractors. We also have about \$600,000 less in money available to us for current worker training projects.
- The career office budgets are considerably smaller, again reflecting the Board's actions earlier this year. We have closed six local offices and converted three (Galveston, Northeast and Willowbrook) to smaller footprints and staffing. We're continuing to work

with contractors on better ways to reach and serve customers where they live and work rather than using large, expensive office sites.

- The Research and Demonstration proposed budget is down about 22% again for 2009.
- We are proposing an operations budget for the Board staff of \$4.52 million, a decrease of 3.4%. The proposed Board operations budget represents 2.6% of our total budget.
 - We're proposing 27 full-time equivalent staff, the same as in 2008. Budgeted personnel costs reflect H-GAC's merit pool salary increase policy. As you may recall, H-GAC sets aside a pool of funds for merit raises in most years. Managers recommend raises based on an evaluation of employees' performance.
 - As we did last year, we decreased amounts set aside for consultants.

Action

Recommend proposed 2009 budget of \$178 million to the Gulf Coast Workforce Board.

GULF COAST WORKFORCE BOARD				
PROPOSED 2009 BUDGET				
SOURCE AND USE				
Source		Use		
General Revenue	173,151,668	Board Operations		4,582,210
Special State Revenue	5,168,297	Employer Service		5,510,000
Special Federal Revenue	-	Resident Service		167,177,755
Other	-	<i>Financial Aid</i>	<i>116,802,296</i>	
		<i>Office Operations</i>	<i>50,375,459</i>	
		Research & Demonstration		1,050,000
Total	\$178,319,965	Total		\$178,319,965

**GULF COAST WORKFORCE BOARD
PROPOSED 2009 BUDGET
BUDGET SUMMARY**

	2008	2009	% of Total 2009 Budget	Dollar Variance from 2008	% Variance from 2008
Board Operations					
Personnel	2,462,135	2,527,863	1.4%	65,728	2.7%
Indirect	304,812	280,230	0.2%	-(24,582)	-8.1%
Consultants & Contract	1,109,000	864,000	0.5%	-(245,000)	-22.1%
Travel	57,650	57,650	0.0%	0	0.0%
Rent	149,953	160,198	0.1%	10,245	6.8%
Capital Equipment	-	-	-	0	-
Other	658,428	692,269	0.4%	33,841	5.1%
Subtotal, Board Operations	4,741,978	4,582,210	2.6%	-(159,768)	-3.4%
System Operations					
Employer Service	6,950,000	5,510,000	3.1%	-(1,440,000)	-20.7%
Resident Service					
Financial Aid	111,409,591	116,802,296	65.5%	5,392,705	4.8%
Office Operations	65,484,505	50,375,459	28.3%	-(15,109,046)	-23.1%
Research & Demonstration	1,350,000	1,050,000	0.6%	-(300,000)	-22.2%
Subtotal, System Operations	185,194,096	173,737,755	97.4%	-(11,456,341)	-6.2%
Total	189,936,074	178,319,965	100.0%	-(11,616,109)	-6.1%

GULF COAST WORKFORCE BOARD		
PROPOSED 2009 BUDGET		
BUDGET DETAIL		
	Board Operations	
	2008	2009
Consultants & Contract	1,109,000	864,000
Legal Services	25,000	15,000
Audit	24,000	24,000
Financial Monitoring	150,000	150,000
Marketing & Outreach	755,000	600,000
Planning Assistance	150,000	75,000
Contract labor services	5,000	-
Other	658,428	692,269
Supplies	18,000	18,000
Meeting Expenses	18,000	18,000
Outside Printing	5,000	2,500
Books & Publications	2,000	2,000
Maintenance & Repair	5,000	5,000
Software	5,000	5,000
Employee Development & Recruiting	8,250	-
Communications	365,000	385,000
Postage & Delivery	15,000	15,000
Subscriptions & Dues	10,500	10,500
Expendable Equipment	20,000	15,000
Legal Notices	17,500	17,500
Network Services	97,594	105,047
Personnel Services	36,536	49,224
Purchasing	19,529	20,511
Print Shop	15,519	23,987

Update Following Hurricane Ike

Current Status

Workforce Solutions offices: All 28 career offices are open.

Disaster Recovery Centers, Mobile Disaster Recovery Centers: Traffic at the recovery centers has slowed. Many of the centers have closed.

- We anticipate the Galveston recovery center will be open for a while longer.
- We'll continue to staff sites needing our service. We remain in contact with all 25 open centers to monitor demand for our service. Currently, we're sending staff to six and providing information packets at 19 FEMA locations.

Public Service Employment Jobs:

We have agreements to provide 178 temporary workers for the following:

- Bolivar Peninsula Special Utility District
- Alvin
- Clute
- Deer Park
- Houston
- Sweeney
- Shore Acres
- Quintana
- H-GAC's Area Agency on Aging
- Collaborative for Children in Galveston

Gulf Coast Workforce Board
System Performance
October 2008

Board Measures

These measures gauge progress toward meeting the results set out in the Board’s strategic plan. There are two sets of measures: one for the entire regional workforce system and one for the Board’s operating affiliate, Workforce Solutions.

We report on the system measures once a year and on the Workforce Solutions measures at each Board meeting.

Result: More Competitive Employers

Measure	Annual Target	Current Performance	Performance Last Year
For Workforce Solutions			
<u>Employers Receiving Services</u> (Market Share) We expect to provide services to 32,200 employers this year which is 25% of the 128,700 employers identified for the Gulf Coast area. In October, we provided services to 6,942 employers.	25%	5.9%	24.5%
<u>Employer Loyalty</u> Our performance indicates our employer customers value our services and return to us for additional services. Of a possible 3,416 employers, 2,909 returned to Workforce Solutions for additional services. We are reviewing the target for this measure.	67%	85.2%	70.7%

Result: More and Better Jobs

Measure	Annual Target	Current Performance	Performance Last Year
For Workforce Solutions			
<u>New jobs created</u> This information is captured quarterly and is averaged over two years. We will report the first quarter data in February.	1,700	No Data	2234
<u>Customers employed by the 1st Qtr after exit</u> 69,115 of the 86,696 customers who exited from services were employed in the quarter after exit.	78%	79.7%	78.9%

Result: Higher Real Incomes

Measure	Annual Target	Current Performance	Performance Last Year
For Workforce Solutions			
<u>Exiters with Earnings Gains of at least 20%</u> 58,063 of the 94,271 who exited had earnings gains of at least 20%.	40%	61.6%	38.0%

Result: A Better Educated and Skilled Workforce

Measure	Annual Target	Current Performance	Performance Last Year
For Workforce Solutions			
<u>Customers pursuing education diploma, degree or certificate who achieve one</u> Current performance exceeds the target. 2,579 of the 5,754 customers pursuing an education diploma, degree or certificate achieved one. We are reviewing this measure.	20%	44.8%	44.8%

Production

In addition to the Board’s measures, we agree to meet the state’s expectations for performance on seventeen indicators related to the money we receive from the Texas Workforce Commission.

Because October is the first month of the state’s performance year, we don’t yet have a report on production indicators.

Of those indicators, we expect that the Temporary Assistance to Needy Families participation rates will continue to need attention.

We continue to work closely with our contractors to improve performance on all measures and to ensure production targets are met.

GULF COAST WORKFORCE BOARD
Employment Trends

DECEMBER 2008
OCTOBER 2008 DATA

Job growth continues to drop. The data on the next page, Table 1, shows the levels of employment for the current month, month ago, and year ago for the Gulf Coast Region¹. October's job count was up 52,300, or 2.0 percent from October 2007. This was the lowest over-the-year rate of growth since March 2005 when 43,100 jobs were added from the previous March for a 1.9 percent growth rate.

Most major sectors still have high job growth relative to the U. S. rate. Mining (oil & gas extraction) continued its steady gains, with an increase of 6,400 new jobs, up 7.4 percent. Construction was up 5,100 jobs, 2.6 percent, from October 2007. Last year at this time, Construction was up 11,900 jobs. At the national level, a total of 1,181,000 jobs were lost from October 2007 to October 2008.

Unemployment rate is up. The Gulf Coast Region's unemployment rate for October was 5.4 percent, up from 4.0 percent in October 2007. Peak unemployment for this time series was in June 2003, when total unemployed was 7.6 percent of the labor force. The national numbers climbed from 4.4 percent in October 2007 to 6.1 percent in October 2008.

Initial Claims for unemployment benefits up nine months in a row. October's Initial Claims (IC) for unemployment benefits decreased 17,995 from September's Hurricane Ike induced high of 55,659. The 37,664 IC filed in October were up 24,598 from October 2007, or 188.3%, as more Hurricane Ike applications were filed. Continued Claims were up 42,258 (62.0%) from October 2007 (chart).

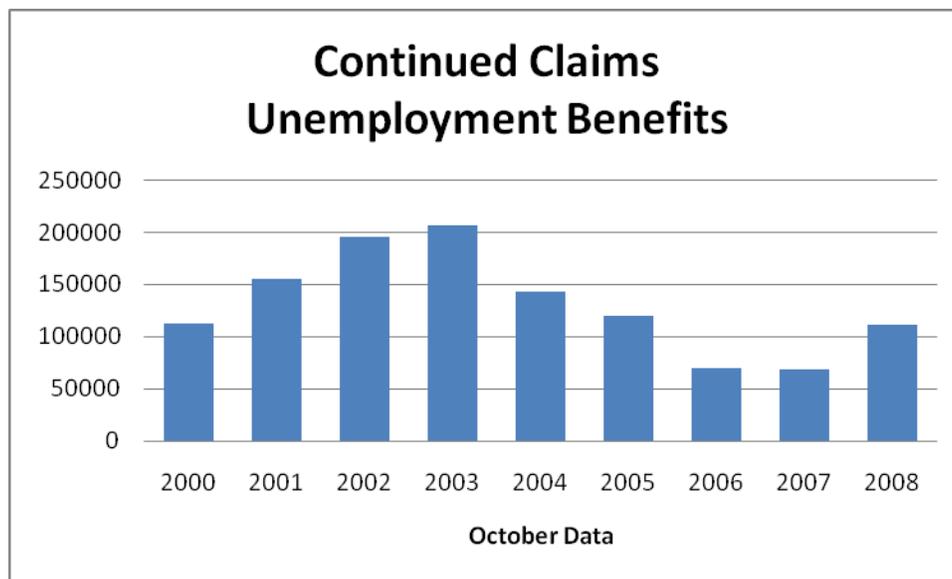
Workers are staying unemployed longer between jobs. Reports on the characteristics of the insured unemployed reveal the sectors with the largest increases of unemployed workers over the year are services, up 3,834, and wholesale & retail sales, up 2,271. From October 2007 to October 2008, the number of people who are listed in the category "15 & over Weeks of Current Duration" was up 3,033 (53%). The increased number of people in this category is a product of the recent slowdown in job growth. All of the claims filed due to Hurricane Ike are not insured unemployed and would not show up in the report on the characteristics of the insured unemployed. None of the Hurricane Ike data would be in the category "15 & over Weeks of current Duration".

¹ The Houston- Sugar Land-Baytown MSA is the only geographic area with monthly job count data in the Gulf Coast Region. Houston-Sugar Land- Baytown MSA includes the following counties: Austin, Brazoria, Chambers, Fort Bend, Galveston, Harris, Liberty, Montgomery, San Jacinto, and Waller
Source – U. S. Department of Labor, BLS and Texas Workforce Commission

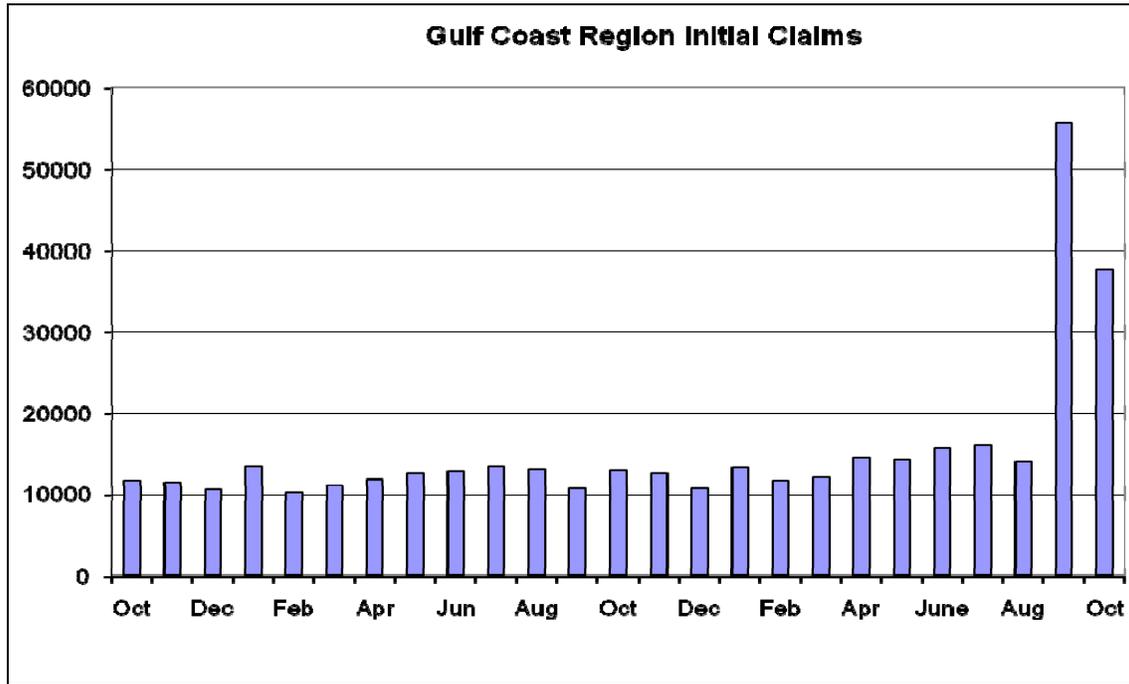
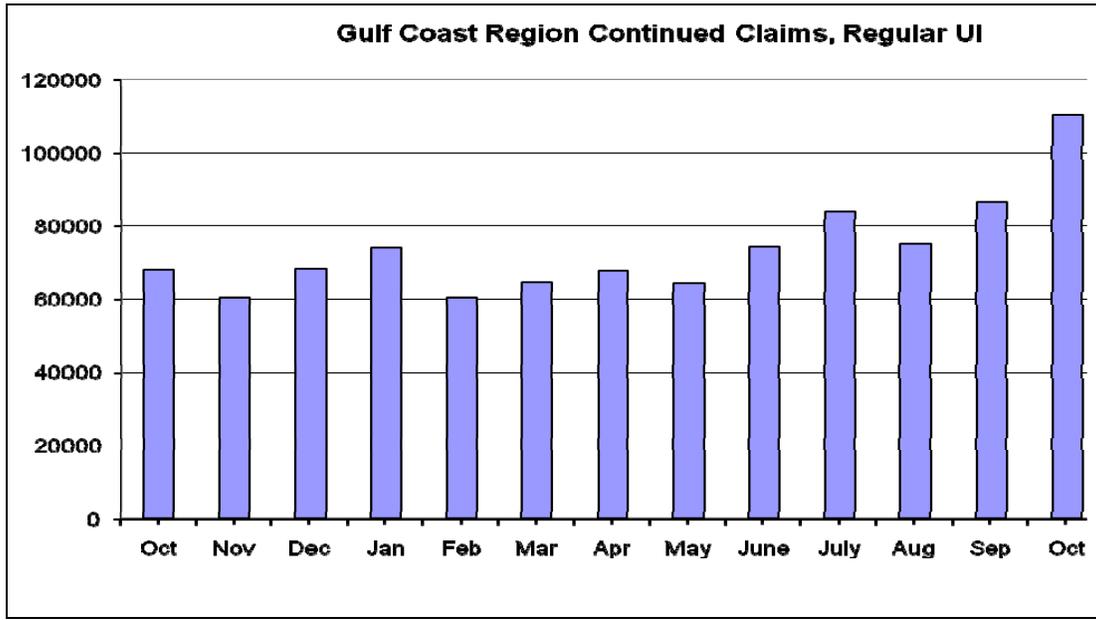
Table 1

Industry	Oct-08	Sept-08	Oct-07	NET CHANGE FROM		% Chg.
				Sept-08	Oct-07	Oct-07
				TO	TO	TO
	Oct-08	Oct-08	Oct-08	Oct-08	Oct-08	Oct-08
Total Nonfarm	2,634,900	2,627,300	2,582,600	7,600	52,300	2.0%
NATURAL RESOURCES & MINING	92,400	91,400	86,000	1,000	6,400	7.4%
CONSTRUCTION	204,100	202,900	199,000	1,200	5,100	2.6%
MANUFACTURING	235,300	236,900	235,100	-1,600	200	0.1%
DURABLE GOODS	155,700	156,700	154,200	-1,000	1,500	1.0%
NONDURABLE GOODS	79,600	80,200	80,900	-600	-1,300	-1.6%
TRADE, TRANSP., & UTILITIES	533,100	531,200	524,800	1,900	8,300	1.6%
WHOLESALE TRADE	139,500	139,400	136,300	100	3,200	2.3%
RETAIL TRADE	267,400	266,300	263,000	1,100	4,400	1.7%
TRANSP, WAREHOUSING, & UTIL	126,200	125,500	125,500	700	700	0.6%
INFORMATION	36,400	36,500	36,800	-100	-400	-1.1%
FINANCIAL ACTIVITIES	148,400	148,800	145,900	-400	2,500	1.7%
PROFESSIONAL & BUSINESS SERV.	397,100	395,400	388,800	1,700	8,300	2.1%
EDUCATION & HEALTH SERV.	295,400	294,400	288,000	1,000	7,400	2.6%
LEISURE & HOSPITALITY	230,900	233,300	228,700	-2,400	2,200	1.0%
OTHER SERV.	95,000	95,900	93,800	-900	1,200	1.3%
TOTAL GOVERNMENT	366,800	360,600	355,700	6,200	11,100	3.1%
FEDERAL	29,200	29,100	28,700	100	500	1.7%
STATE	72,400	72,400	71,800	0	600	0.8%
LOCAL	265,200	259,100	255,200	6,100	10,000	3.9%

Chart



Total Continued Claims October 2007 to October 2008



October 2006 to October 2008