NEED PROFESSIONAL DEVELOPMENT CREDITS FOR SHRM-CP and SHRM-SCP?

Providing Effective Feedback featuring Greg Shaffer:

- Identify times during an employee’s career that effective feedback is needed.
- Discuss the value of effective feedback and the reasons it must be given.
- List the components of effective feedback.
- Demonstrate how to identify specific details when preparing feedback.
- List the most common excuses people use to avoid giving feedback.
- List the four simple steps for delivering feedback.
- Discuss ways to attain their own value-added feedback.

Tuesday, October 15, 2019
10:00 a.m. – 12:00 p.m.
4308-B Garth Rd., Baytown, TX 77521

In Person Registration  Webinar Registration

Workforce Solutions is recognized by SHRM to offer SHRM-CP or SHRM-SCP professional development credits (PDCs). This program is valid for 1 PDCs. For more information about certification or recertification, please visit shrmcertification.org.

For more information:
Workforce Solutions – Employer Service
713.590.2634
Agenda

Tuesday, October 15, 2019
10:00 am – 12:00 pm
Workforce Solutions–Baytown, Career Office

10:00 – 10:30 am  Registration and Sign-in
10:30 – 10:45 am  Welcome – About Us / Speaker Intro
10:45 – 11:30 am  Keynote Speaker – Greg Shaffer
11:30 – 11:45 am  Q&A
11:45 am – noon  Networking / Wrap-up

Organizational Change

• State reasons people naturally resist change.
• Discuss the varying degrees of organizational change.
• List several key considerations to lead an organization through a complex change.
• Discuss means to monitor the change process to ensure progress.
• List some key pitfalls to watch out for during the change process.

Thank you for joining us today. We value your feedback. Please remember to submit your evaluation form.