



CUSTOMER SERVICE SURVEY

Did you get the assistance you needed to find a new job, keep a job or get a better job?

- Yes No

Please explain why you chose this response:

How likely are you to refer a friend to Workforce Solutions?

- Very Likely Likely Not Likely

Please explain why you chose this response:

Considering the overall value of the services I received, it was...

- Exceptional customer service Good Customer Service Poor Customer Service

Please explain why you chose this response:

May we contact you to follow up on your job search progress?

- Yes No

If you answered "Yes," please provide your contact information below.

First Name: _____ Last Name: _____

Email Address: _____ Phone Number _____

Is there something else that we can assist you with?

Thank you for taking the time to provide your feedback.