# How to Handle Employee Turnover Seminar

### **Tuesday, September 17, 2013** 9 a.m. – 11 a.m.

SAM HOUSTON STATE UNIVERSITY The Woodlands Center 3380 College Park Drive The Woodlands, TX 77384

## CLICK HERE TO REGISTER

#### You Will Learn:

- The Impact of Turnover on Your Organization
- Effective Interviewing Techniques
- How to Analyze Exit
  Interview Responses
- How to Communicate with Current Employees
- Generational Gaps vs.
  Company Culture

- An informative seminar designed to help employers reduce employee turnover.
- No fee to attend, it's FREE!
- Register online today, seating is limited!
- Seminar approved for 2.0 HRCI credit hours.

Please join us for a highly interactive and comprehensive employer seminar. Attendees will receive tips to reduce employee turnover, including hiring, keeping the right people and cultivating talent. Learn how to create a positive organizational culture that produces loyal employees, as well as designing desirable benefits packages, the effects of generational gaps in the workplace and other strategies that will encourage retention of the most qualified and productive employees. Bring your professional examples and questions to this impactful seminar and expect to gain new tools that will help you take your organization to the next level.

#### FEATURED SPEAKER

Angie Zacharias, Ph.D., Employment & Training Centers, Inc. (ETC), Director of Human Resources

Dr. Angie Zacharias has served as the director of Human Resources for ETC since 2005 and holds a Ph.D. in industrial/organizational psychology. She is trained in a variety of human resource-related areas, including strategic planning, employee relations, recruitment and retention, benefits, policy and procedure development and implementation. Her past experience includes international human resource consulting as well as training and education. Dr. Zacharias spent 10 years living abroad, speaks fluent English and Spanish and uses a multi-cultural approach in her work. Adding to her perspective, she holds an undergraduate degree in Spanish and psychology, as well as a master's degree in applied linguistics.







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