

Using the Learning Management System (LMS) – Supervisors & Training Liaisons

The Learning Management System (LMS) allows you to participate in eLearnings, register for live classes and webinars, and access a variety of resources. It also keeps a record of your training activities.

Navigation

When you launch the LMS, you will see the Home Page. From the Home Page, you can view **Live Courses** and **Self-Studies**. Live Courses are courses led by an instructor, virtually or in-person. Self-Studies are eLearnings you complete at your own pace.



www.wrksolutions.com 1.888. 469.JOBS (5627)

Workforce Solutions is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. (Please request reasonable accommodations a minimum of two business days in advance.) **Relay Texas:** 1.800.735.2989 (TDD) 1.800.735.2988 (voice) or 711

To view information about Live Courses, click the +. Any courses in which you are enrolled will be displayed.

			All dates are di	splayed in the following format : (MM/DD/YYY)
Course Name	Status	Meeting Times	Facility	Action
Creating a Collabrotive Culture Q&A	Scheduled	4/19/2021 9:00 AM - 11:00 AM CDT	WEB_NWILMS - Webinar	View Offering
				Export to Calendar
				Cancel
TAA Technical Assistance for Beginners	Scheduled	4/27/2021 9:00 AM - 3:00 PM CDT	WEB_NWILMS - Webinar	View Offering
		4/28/2021 9:00 AM - 3:00 PM CDT		Export to Calendar
				Cancel
Self-Studies (6) 👔	1		,	·
🗉 Interest List (1) 👔				

To view enrolled Self-Studies, click the + sign. From here, you are able to launch the course in which you are enrolled.

Self-Studies (6) 8				
		All date	es are displayed in the following for	mat : (MM/DD/YYYY)
Course Name	Status	Status Date	Delivery Method	Action
Recognizing and Addressing Employment Challenges	Approved	3/9/2021	eLearning	Launch Cancel
Interpersonal Relationship Skills (e-learning)	Approved	3/9/2021	eLearning	Launch Cancel
Connecting the Dots: Homelessness and Employment (eLearning)	Approved	3/9/2021	eLearning	Launch Cancel
Setting the Stage for Equal Opportunity at Workforce Solutions	Approved	3/11/2021	eLearning	Launch Cancel
Creating a Collaborative Culture - elearning	Approved	3/11/2021	eLearning	Launch Cancel
Elements Of Effective Communication (eLearning)	Approved	3/26/2021	eLearning	Launch Cancel

My Details

The My Details tab allows you to change your work address, phone number, email address, and password.

My Details This page can be used by a user with sufficient privileges	s to switch between their active profiles. To this, enter the appropriate location code in the location column and click the Activate Profile button. [*] indicates a required field.
Home My Details History Employees Approv	als
General Information	
Username :	
* First Name :	
* Last Name :	
* Email :	
* Preferred Language :	English v
Voice :	
Mobile :	
Fax :	
Affiliation :	
Notes :	
Street :	* (line 1) (line 2) (line 3)
City :	

History

The History tab allows you to view courses you have completed or courses in which you are enrolled. You can select from a variety of filters to refine your search. **Training Completed After** allows you to set a date for the beginning of your search.

- **Completions Only** will display only those courses that you have completed and passed.
- **Incomplete** will display courses in which you were enrolled but were not marked completed.
- **Cancelled Only** will display courses in which you were enrolled but cancelled prior to the date.
- Scheduled/Launched Only will display those courses in which you have been scheduled (Live Courses) or courses that have been Launched (eLearnings).
- All will display all courses in which you have been enrolled.

lome	My Details	History	Employees	Approvals	
] Sea	rch				
		Tra	ining Complet	ted After :	
				Display :	Completions Only (Pass) Cncomplete No Post Test/Ineligible/No Show/Fail Scheduled/Launched Only Equivalent Only All
Sea	rch				
					All dates are displayed in the following format : (MM/DD/Y

Employees

The Employees tab allows you to see all staff assigned to your location.

Home My Details	History Employees Approvals					
Location Employees	All Direct Reports Goals User Grou	p Participation				+ Goal
Position : < </td <td>All>> V Filter</td> <td></td> <td></td> <td></td> <td></td> <td></td>	All>> V Filter					
					The character '#'	indicates the user's primary position code.
Page 1 of 2		[Prev Page [1] 2 Next Page			Record 1-20 of 36
Username	▼ Name	Department	Position	Location	Primary?	Roles
and the second s	Manage Station		EMPLOYEE #	BR Texas City CO	*	Student
	and the second s		EMPLOYEE #	BR Texas City CO	*	Student
	International Contraction		SUPERVISOR #	BR Texas City CO	*	Location Administrator
	managers. "When		SUPERVISOR #	BR Texas City CO		Location Administrator
	and the second		EMPLOYEE #	BR Texas City CO	*	Student
	magnetic control		MANAGER #	BR Texas City CO	*	Location Manager
	Contraction Contraction		EMPLOYEE #	BR Texas City CO	*	Student
	The second se		B EMPLOYEE #	BR Texas City CO	*	Student

From the list, you can select a staff member and see more information about his/her training history. Select a staff member by clicking on their name, and you will be taken to their Home Page.

You are viewing: Yamileth Carballo - Username: YamilethC - Location: BRTEXASCITY Return to My Employees
*Note: All actions that you perform within the tabs below this yellow header will be applied to said user. Navigate outside of the tabbed structure to leave user's Home Page view. To perform an exact User Impersonation, navigate to Users => Search Users and then click the Impersonate button.
Jennifer Bridgeford, Welcome to the Learning Center!
Home History
U Welcome
Welcome to the National Workforce Institute (NWI) Learning Management System (LMS)
The purpose of the LMS is to provide you with "one-stop" access to training and development resources linked to the requirements of your job such as:
- Web-based training
- Instructor-led workshops
- Blended learning solutions
- Job aids and other important resources
Live Courses (U) Future Training Recent Training Recent Training
= Call Chudian (17)

From here, you can navigate to the staff member's **History** tab and view information about their enrollment and completion history.

F My Training History This page lists the courses you have completed. First, search for one or more courses by filling in the criteria below and clicking Search. In the search results that appear, click Course Details for more information	on about a course.
You are viewing: Yamileth Carballo - Username: YamileithC - Location: BRTEXASCITY Home History	Return to My Employees
⊒ Search	
Training Completed After : Image: Completions Only (Pass) Display : Complete/Incomplete No Post Test/Ineligible/No Show/Fail Cancelled Only Scheduled/Launched Only Equivalent Only All 	
All dates are displayed in the follow	ving format : (MM/DD/YYYY)

When you are finished reviewing the staff member's information, click **Return to My Employees**.

Courses

The Courses area allows you to search for all courses, whether Live or Self-Studies. To access the Courses menu, open the Courses section of the left navigation section as shown below. Click on **Search Courses**.

My Learning Center
▼ Courses
Search Courses
Search Offerings
Training Calendar
My Location
Reports
Resources
• Users
Imports

You can utilize the Keyword section and type a word in the course for which you are searching. If you are searching for Helping People Find Jobs, for example, type Helping in the Keyword section.

To search for a course, enter your search criteria and click. Search. From the list of courses that displays, you can click the course name to view detailed information about the course. Keyword :	🛛 Course Catalog	
Keyword : Helping Q (Course Code, Name, Description and Notes) Image: Course Code : Image: Course Code : Image: Course Code : Image: Course Code : Image: Course Code : (Hold CTRL to select multiple items) Image: Course Code : Image: Course Code : Major : Major : Image: Course Code : Image: Course Code : (Hold CTRL to select multiple items) Image: Course Code : Image: Course Code : (Hold CTRL to select multiple items) Image: Course Code : Image: Course Code : (Hold CTRL to select multiple items) Course C	To search for a course, enter your search criteria and click	Search. From the list of courses that displays, you can click the course name to view detailed information about the course.
Filter Course Code: Catalog: ONONUSe WU Archive Workforce Solutions Gulf Coast Test (Hold CTRL to select multiple items) NATIONAL WORKFORCE INSTITUTE Shared Major (Hold CTRL to select multiple items) Delivery Method: Classroom C	Keyword : [H (Course Code, Name, Description and Notes)	telping Q
Course Code :	∎ Filter	
Catalog: DoNotUse NWI Archive WI Archive ZTest Major: NATIONAL WORKFORCE INSTITUTE Shared Major (Hold CTRL to select multiple items) NATIONAL WORKFORCE INSTITUTE Shared Major Delivery Method: Assessment Classroom Course Group Steff-Study Status: Active Inactive Doth Tuition: Paid Free	Course Code :	
Major : NATIONAL WORKFORCE INSTITUTE Shared Major (Hold CTRL to select multiple items) Delivery Method : Assessment (Classroom eLearning Self-Study elearning Self-Stu	Catalog : (Hold CTRL to select multiple items)	DoNotUse NWI Archive Workforce Solutions Gulf Coast ZTest
Delivery Method : Assessment Classroom Course Group eLearning Self-Study Status : Active Data Both Tuition : Paid Free	Major : (Hold CTRL to select multiple items)	NATIONAL WORKFORCE INSTITUTE Shared Major
Status: Active Inactive Both Tuition: Paid Free	Delivery Method : (Hold CTRL to select multiple items)	Assessment Classroom Course Group eLearning Self-Study
Tuition: O Paid	Status :	Active Inactive Both
Both	Tuition :	 Paid Free Both

Press enter, and all courses associated with "Helping" will appear as shown below.

Course	Course Catalog						
To search for	a course, enter your search criteria and click Search. From the list of courses that displays, you can click the course name to view detailed information about the c	ourse.					
(Co	Keyword : Helping Q urse Code, Name, Description and Notes)						
B Filter							
Page 1 of 2	Prev Page [1] 2 Next Page				Record 1-15 of 23		
Code	Course	Delivery Method	Tuition	Status	Action		
BJS-HPBC	Beyond Job Search-Helping People Build Careers 8 credit(s) 8 hour(s) The focus of this workshop is to teach staff how to recognize when a customer would benefit from other career advice beyond job search. Topics	Classroom	0.00	Active	View Offerings Add Interest		
103199	Helping People Find Jobs 16 credit(s) 16 hour(s) This is the classroom-portion of the blended course Helping People Find Jobs. In this workshop participants will learn: • How to apply principles						
HPFJ-ELRN	Helping People Find Jobs (e-learning) 1 credit(\$)	eLearning	0.00	Active	Enroll Enroll Others		
HPFJ-8 HRS	Helping People Find Jobs (Virtual)8 Hours 8 credit(s) 8 hour(s)	Classroom	0.00	Active	View Offerings Add Interest		
060914	Evaluating Job Readiness (e-learning) 1 credit(s) 1 hour(s) Part of the Working with Job Ready Customers Series, this brief online segment is a quick guide to help you determine whether a job seeker is ready to	eLearning	0.00	Active	Enroll Enroll Others		
CD1HE	Connecting the Dots: Homelessness and Employment (eLearning) 1 credit(s) 1 hour(s) The purpose of this e-learning is to provide an overview of what causes homelessness, the challenges of finding a job while experiencing homelessness,	eLearning	0.00	Active	Enroll Enroll Others		
651627	Dealing with Criminal Backgrounds - Practicum 4 credit(s) 4 hour(s) The purpose of this workshop is to teach participants how to help job seekers effectively deal with a criminal background during their work search	Classroom	0.00	Active	View Offerings Add Interest		

From here, you can click **View Offerings** or click **Add Interest** to add them to your Interested list (Live Courses) or **Enroll** (Self-Studies). You may also **Enroll Others** from this screen. To Enroll Others, click the button **Enroll Others** within the course. The Enroll Others screen will open as shown below.

Evaluating Job Readiness (e-learning) Course Code: 060914 Tuition: 0.00 USD							
Details	General	Prerequisites	Equivalencies	Update/Series	SCORM	Enroll Others	
Quick Er	roll Batch	Enroll				·	
Enter up to 100 usernames separated by commas to enroll users in the course.							
	or Choose Student(s)						
				//			
Submi	t and Contin	nue					

Click **Choose Students**. In the User Picker screen, you may enter a username, a last name, or a first name. Populate the fields and press enter. If you enter no filters, all users from your location will show.

Jser Picker	
search for users usir n you are finished ch	g the simple search or advanced search and click Search. From the list generated, click Add for the appropriate user and that user will appear in your User Basket.
User Basket	■ Search
	Username :
	OR
	Name Filters
	Last Name : Test
Check Out	First Name :
Clear Basket	Location/Location Filters
Cancer	Location Code : or Choose a location
	OR
	Company: NATIONAL WORKFORCE INSTITUTE V
	Business Unit : << <all>> v</all>
	Division : 🗸
	Location : 🗸
	Department : < <aii>> •</aii>
	Other Filters

The search results screen will open. From this screen, click the **Add** button next to the users you wish to enroll. Once the user is added, click C**heck Out**.

E User Picker									
First search for users using the simple search or advanced search and dick Search. From the list generated, dick Add for the appropriate user and that user will appear in your User Basket. When you are finished choosing users, dick Check Out.									
User Basket	User Basket								
Tester, Test X	lester, Test								
	Please Note: Time taken to A	add All users is dependent on the nur	nber of users in Sear	ch Results.					
	The character '#' indicates the user's primary Location code.								
	▼ Name	Username	Location Code	Add					
	Tester, Test	SUPERVISOR #	Student	test_administrator_99	H-GACBOARD #	Add			
	TestLiaison, NWI	TRAINING LIAISON #	Administrator	latadmin_nwitestliaison	H-GACBOARD #	Add			
	TestManager, NWI	MANAGER #	Student	latadmin_nwitestmanager	H-GACBOARD #	Add			
Check Out	teststudent, nwi	EMPLOYEE #	Student	latadmin_nwiteststudent	H-GACBOARD #	Add			
Clear Basket									
Cancel	TestSupervisor, NWI	SUPERVISOR #	Student	latadmin_testsupervisor	H-GACBOARD #	Add			

After clicking Check Out, you will return to the Enroll Others screen. Click **Submit and Continue**. In the next screen, click the box next to the students you wish to enroll and click **Submit**, or you may click **Return to Add Students** if you wish to enroll more users.

Enroll (Enroll Others								
Evaluating Job Readiness (e-learning) Course Code: 060914 Tuition: 0.00 USD									
Details	Gener	al Prerequisites	Equivalencies	Update/Series	SCORM	Enroll Others			
Confirm 1	the enro	Ilment selections be	low and click the	Submit link to cont	inue. The c	haracter '#' indicates the user's primary Location code.			
Add	Student Name			Username		Location Code	Eligibility		
	Tester, Test			test_administrator	_99 Chang	ge Student?	H-GACBOARD	Student is eligible to enroll.	
	TestLiaison, NWI		latadmin_nwitestli	aison Char	nge Student?	H-GACBOARD	Student is eligible to enroll.		
Subm	Submit Return to Add Students								

You will receive a message that the students were enrolled successfully. From here, you may add more students or stop enrolling.

Enroll Others						
Evaluating Job Readiness (e-learning) Course Code: 060914 Tuition: 0.00 USD						
Details General Prerequisites Equivalencies Updat	e/Series SCORM Enroll Others					
✓ Add s	Successful					
The following users were successfully enrolled for this course:						
Student Name	Username	Location Code	<u>Status</u>			
Tester, Test	test_administrator_99	H-GACBOARD	□ Scheduled			
TestLiaison, NWI	latadmin_nwitestliaison	H-GACBOARD	Scheduled			
Return to Add Students						

Offerings

The Offerings area allows you to search for all courses, whether Live or Self-Studies, which are currently scheduled or have already taken place. To access the Offerings menu, open the **Offerings** section of the left navigation section as shown below. Click **Search Offerings**.

My Learning Center	
▼ Courses	
Search Courses	
Search Offerings	
Training Calendar	
My Location	
Reports	
Resources	
• Users	
• Imports	

In the Search Offerings section, enter a date range and click Enter.

🖀 Search Offerings							
Search for offerings using any combination of the following	riteria and click Search. Date Range is required if Offering Number is not specified. An asterisk[*] indicates a required field.						
⊒ Search							
Offering Number:	Go to Offering						
)R						
*Start Date: (MM/DD/YYYY)	4/9/2021						
End Date: (MM/DD/YYYY)	4/30/2021						
Additional Filters							
Search							

From the Results screen, you may **Enroll** yourself in an offering or **Enroll Others** by clicking the appropriate button. Enroll others as described in the **Search Courses** section above.

Roster Enroll Students
Enter Usernames or click the Choose Student(s) link to choose users via search results. Clicking Interest List will allow adding student's by interest.
Counselor Notes (Virtual) Offering Number: 25545
Course Code Car-V Initiation Code: Offering Status: Open Instructor(s): Penalty Fees Late Cancel: 50.00 No Show: 50.00 Incligible: \$0.00 Incomplete: \$0.00 = Facility: Web_will/bs: Vebiar = Seats Used/Max Enrollment: 31 / 75
Meetings: 4/21/2021 9:00 AM - 11:00 AM CDT Roster Detail Enroll Students Cancel Students Substitute Students Process Roster Print Roster Record Attendance Waive Fees
Uick Erroll Bath Erroll
Add By: Username Interest List
Enter up to 100 usernames separated by commas to enroll users in the course.
or Choose Student(s)
Submit and Continue

The **Roster Details** tab will show users at your location who are enrolled in the course.

■ Roster Details								
View the list of students in an offering by status: scheduled, waitlisted, pending approval and cancelled from the offering. Select the '+' icon where available for additional information.								
Business Writing Q&A Offering Number: 25640 Course Code BV Q&A Tuition 0.00 Offering Status Open Instructor(s): Penalty Fees Late Cancel: \$0.00 No Show: \$0.00 Incomplete: \$0.00 Facility: Webland ID Seato Used/Max Enrollment: 21 / 1 Meetings: 4/13/2021 9:00 AM - 11:00 AM CDT								
Roster Detail Enroll Students Cancel Students Substitute Students Process Roster	Print Roster Record Atte	ndance Waive Fees						
Show : Scheduled Students Waitlisted Students Pending Students Cancelled	Students							
Scheduled Students								
Name	ID	Location Code	Status	Notes				
and the second s		BRTEXASCITY	Scheduled					
press, see		BRTEXASCITY	Scheduled					
prese laures lines terms		BRTEXASCITY	Scheduled					
anna Mas		BRTEXASCITY	Scheduled					
Waitlisted Students	Waitlisted Students							
There are no results to display.								
Pending Students	Pending Students							
	There are no results to d	isplay.						

Users

The Users area allows you to search for users to update their information. To access the Users section, open **Users** and click **Search Users** in the left navigation area as shown.

My Learning Center
• Courses
My Location
Reports
• Resources
▼ Users
Search Users
• Imports

In the User box, begin typing the name of the User. As you type, users will appear. Click on the name of the user; <u>do NOT press enter</u>. On the next screen, click **Edit User Account**.

	search Users	
1	To find a user, you can search by filling out several criteria, and then clicking Search. From the list that is generated, you can view or edit a user's profile by clicking the appropriate Edit User Account link.	
1		
	User: test_administrator_99 Edit User Account Edit User Profiles Impersonate	
	Use classic	<u>search</u>

On the **General Info** tab, you may edit their password or edit their address, phone, or email.

User General Information

Edit General Information: The form below can be used to add or edit information on a specific user. [*] indicates a required field

Username: E-mail:	
Details General Info Profiles	
General Information	
Username :	
* First Name :	
* Last Name :	
* Email :	
* Preferred Language :	English 🗸
User Image :	
Password :	
Confirm Password :	
Generate Password :	Auto-generate a new password
Prompt Password Reset :	User should change password on next login
Additional Information	
Voice	:

Resources

The Resources area allows you search for and access a variety of Resources. To access the Resources area, click on **Resources** in the left navigation area. You may **Search Resources** or **Search Categories**.

In the Search Resources area, enter a keyword and press **Enter.** If you leave the Keyword area blank and just search, all Resources will appear.

My Learning Center
Courses
My Location
Reports
Resources
Search Resources
Search Categories
• Users
• Imports

F Search Resources			
The fields below can be used to search for a resource.			
Search			
Page 1 of 1			Record 1-49 of 49
▼ Resource Name	Resource Type	Status	Action
Assessing Customer's Job Search Tools	File	Active	
Coaching Plan	File	Active	
Facilitator Tips	File	Active	
Getting the Most Out of WS Online Training	File	Active	
Guide for Supervisors - Counselor Notes	File	Active	
Guide for Supervisors - TWIST Basics	File	Active	
Latitude Learning Users Guide for Students	Link	Active	
LatitudeLearning.com Getting Started Guide for Portal Administrators	Link	Active	
LatitudeLearning.com LMS Customization Guide	Link	Active	
Module 1 - A Targeted Plan	File	Active	
Module 2 - Job Readiness Toolkit	File	Active	
Module 3 - Sharpening Your Interviewing Skills	File	Active	
Module 4 - Closing the Deal	File	Active	
Module: Tell Me About Yourself / 30 second Commercial	File	Active	
NWI Learning Management System (LMS) Quick Start	File	Active	
Occuration Ad Has Bonart Tab Aid	File	Activo	

To access a Resource, click the white arrow on the right. The Resource will download to your computer and will normally be found in your Downloads folder.