CONFLICT RESOLUTION:
DIFFICULT CONVERSATIONS LEADING WITH COURAGE

How Does Courage or the Lack Thereof Affect Your Conversations?

Leaders, do you struggle with having that difficult conversation in your organization? How can you tap into the courage you already have to help make the conversation less difficult? Charles Pulliam will discuss the following processes that will help you to be ready for any conversation you need to have regardless of the complexity within your organizations.

- A leader's role in conflict resolution

- Primary conflict resolution styles and when to use them

- The role of cultural background in resolving conflict

Tuesday, June 15, 2021 - 10:00 a.m. – 11:30 a.m. Workforce Solutions Webinar Register Here

For more information:
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AGENDA

Tuesday, June 15, 2021
10:00 a.m. - 11:30 a.m.
Workforce Solutions-Webinar

10:00 a.m. – 10:15 a.m.	Networking
10:15 a.m. – 10:30 a.m.	Welcome – About Us / Speaker Intro
10:30 a.m. – 11:15 a.m.	Keynote Speaker – Charles Pulliam
11:15 a.m. – 11:30 a.m.	Q&A

Conflict Resolution: Difficult Conversations Leading with Courage

- A leader's role in conflict resolution
- Primary conflict resolution styles and when to use them
- The role of cultural background in resolving conflict