

## **EFFECTIVELY MANAGING CONFLICT**

## **Resources for Handling Conflict Resolutions**

Does conflict abound in your organization? Are you struggling with incorporating the necessary tools to remove conflict? Can conflict be resolved so that everyone feels they are appreciated? <u>Kimberly Distefano</u> will discuss the steps to take to achieve resolution and manage conflict in your organizations.

- Become aware of your own conflict style
- Recognize the conflict style of others
- Assess conflict situations and practice using the different conflict modes

Thursday, September 30, 2021, 10:00 a.m. – 11:30 a.m. Workforce Solutions Webinar Register Here

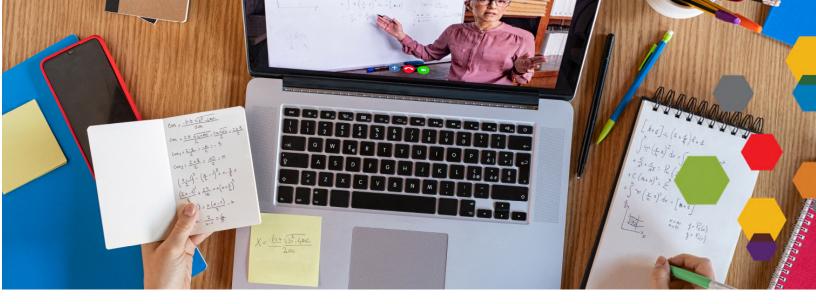
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## For more information:

Workforce Solutions – Employer Service 713.590.2634





## **AGENDA**

Thursday, September 30, 2021 10:00 a.m. - 11:30 a.m. Workforce Solutions - Zoom

10:00 – 10:15 a.m. Networking

10:15 – 10:30 a.m. Welcome – About Us / Speaker Intro Central

10:30 – 11:15 a.m. Keynote Speaker – Kimberly Distefano

11:15 – 11:30 a.m. Q&A

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