

CUSTOMER SERVICE SURVEY

Date: _____

Did you get the assistance you needed to find a new job?

Yes No

Please explain why you chose this response:

How likely are you to refer a friend to Workforce Solutions?

Very Likely Likely Not Likely

Please explain why you chose this response:

Considering the overall value of the services I received, it was...

Exceptional customer service Good Customer Service Poor Customer Service

Please explain why you chose this response:

May we contact you to follow up on your job search progress?

Yes No

If you answered "Yes," please provide your contact information below.

First Name: _____ Last Name: _____

Email Address: _____ Phone Number _____

Is there something else that we can assist you with?

Thank you for taking the time to provide your feedback.