

# CUSTOMER SERVICE SURVEY

Date: \_\_\_\_\_

**Did you get the assistance you needed to find a new job?**

- Yes     No

Please explain why you chose this response:

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**How likely are you to refer a friend to Workforce Solutions?**

- Very Likely     Likely     Not Likely

Please explain why you chose this response:

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**Considering the overall value of the services I received, it was...**

- Exceptional customer service     Good Customer Service     Poor Customer Service

Please explain why you chose this response:

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**May we contact you to follow up on your job search progress?**

- Yes     No

If you answered "Yes," please provide your contact information below.

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Email Address: \_\_\_\_\_ Phone Number \_\_\_\_\_

**Is there something else that we can assist you with?**

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**Thank you for taking the time to provide your feedback.**