

The Buzz

August 2013

The Buzz is a monthly newsletter from Workforce Solutions- Employer Service Division and is issued to provide local labor market information that is timely and meaningful to our partners in the Gulf Coast region.

In this issue...

[The Art of Feedback Gathering](#)

[Buzzing Around The Region](#)

[Transitioning Occupations](#)

[Who's Hiring](#)

[Recruiters Corner](#)

[Houston's Got Talent](#)

[Jobs In Demand](#)

Your feed back along with any questions you might have can be directed to leonard.torres@wrksolutions.com



The Art of Feedback Gathering

I spent the morning speaking with an employer named Henry on the phone. Fifty-two years ahead of us on this journey, his voice oozed with the same passion of human resources and business ownership, except there's more - years of stories, experience, endeavors, and victories. You can hear it behind his words, you can feel it in his voice, and you know he has so much to offer. Like so many that have carved the path for us, we learn from our mistakes, ask questions, gain insight, listen, and change directions. I thought for a moment and asked him, "What is your secret to success?" He replied, "There is no secret, simply the art of gathering feedback that leads you to success."

Customers don't expect you to be perfect. They do expect you to fix things when they go wrong.

Donald Porter, V.P. British Airways

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Buzzin' Around The Region.....

.....There are a lot of economic activities around our region and, lucky for us, our Business Consultants are in "the know" about it all. Here are some of the exciting things happening in our region.

Cypress Station & Humble Wind Com (Wind Composite Services), a company that provides its customers with total care solution for wind turbine blades and other composite components, is hiring 25 Field Techs. Field Techs are responsible for climbing wind turbines and filing down composite parts or perform other repairs. Field Techs can expect to earn \$12 to \$15. Travel may be required. There is room for advancement and training is provided. Some Field Techs have become Team Leads, earning up to \$30 depending on experience and work progress. For more information contact Pedro Chavez, Business Consultant, Employer Service Division by email pedro.chavez@wrksolutions.com or by phone at (281) 891-2858 and ask about job posting 6897715.

[Click here for more](#)

Have a perfect candidate.....

.....but unsure of how to market their skills?
Transitioning Occupations may be your answer

As a HS Health Services Technician (Coast Guard - Enlisted) your experience, knowledge, and abilities are valuable to many industries and occupations; these skills can be used to fill openings such as;

- Dental Assistant
- Emergency Medical Technician (EMT)
- Licensed Vocational Nurse (LVN)
- Optometric Technician

Help your Veteran customers "Rebrand Their Skills" for a new job in an industry that is hiring. Go to www.wrksolutions.com to find a workshop convenient to your customer.

[Click here for more](#)

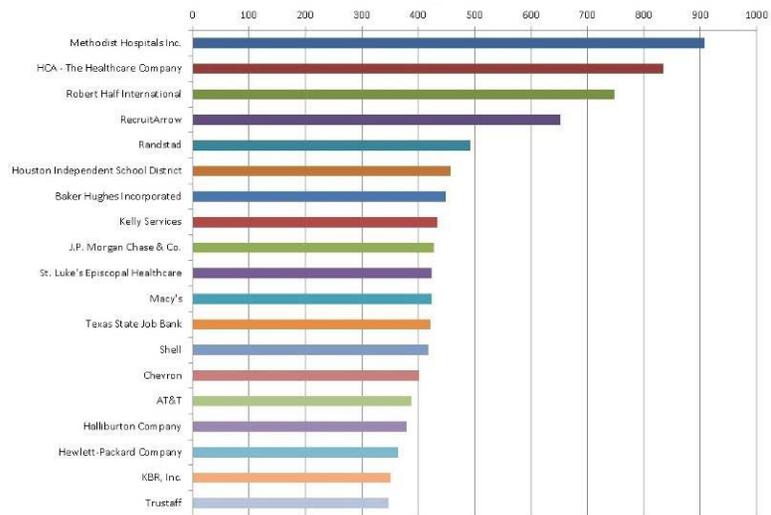
Who's Hiring

People expect good service but few are willing to give it.

Robert Gateley

Quality in a service or product is not what you put into it. It is what the client or customer gets out of it.

Peter Drucker



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Recruiter's Corner

Is your Candidate Truly Ready for a Job?

After 10 years of recruiting job seekers, I feel like I have a pretty good "nose" for which candidates will get the job. With thousands of candidates available out on the market, you can't afford to waste any time during the selection process dealing with a candidate that is not eager to get the job. Here we cover the top five indicators that a candidate is not ready to make the jump.

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Houston's Got Talent

Take a look at the fabulous talent we have in our database.

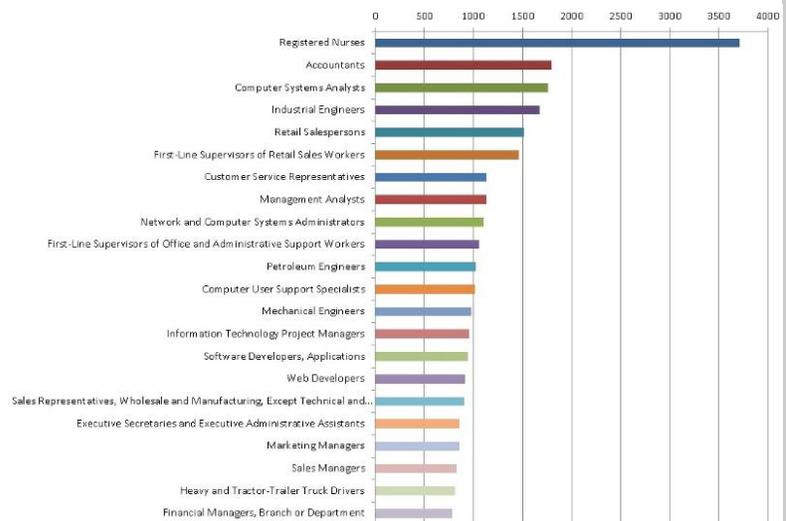
Skilled and highly-motivated Administrative Support Professional with 10 years of experience providing consistent customer service and full-range general administrative support. Also, a United States Air Force Veteran with a high degree of initiative, strong analytical and problem solving skills, with attention to detail. Contact Natalie at Natalie.Minor@wrksolutions.com and ask about employee code FCJL 99

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Senior professional Business Process Analyst with ability to think strategically, implement tactically, with demonstrated success. Experience with ensuring project remains in compliance with specifics according to global multi-site manufacturing, supplier 3PLs and P&L accountability. Ability to track record of continuous improvement and financial results achieved through hands-on leadership and team building. For more information contact James Patterson at james.pattersonIII@wrksolutions.com Reference PA-1

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What The Labor Market Wants....



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Another Look At What The Labor Market Wants.....



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