

GULF COAST WORKFORCE BOARD AUDIT/MONITORING COMMITTEE

Agenda

Tuesday, August 1, 2023, at 9:00 a.m.

By Hybrid Meeting

at 3555 Timmons Lane, 2nd Floor Meeting Room B/C

Or via https://us06web.zoom.us/webinar/register/WN_k_1XphZfRSCv_p5kld1RyQ

1. Call to Order

Guy Jackson, Chair

2. Public Comment

Anyone wishing to make a public comment may do so by appearing in person or by joining online via the link listed above or by dialing 1-877-853 5247 or 1-888-788 0099 (Webinar ID 821 4634 5059; Passcode: 118143)

3. System Review

- a. Briefing on system-level performance and production. (Staff Contact: Philip Garcia)
- b. Review responsiveness and customer experience testing. (Staff Contact: Jenny Johnson)
- c. Update on current program monitoring testing. (Staff Contact: Jenny Johnson)
- d. Discuss financial monitoring progress. (Staff Contact: Kris Gibbs)

4. 2022 – 2023 Service Provider Report Cards

Review summary of most recent service provider program and financial monitoring results.

5. Corrective Action and Technical Assistance Plans

- a. Update on Harris County Department of Education. (Staff Contact: Danielle Knotts)
- b. Update on Equus Support Center performance. (Staff Contact: Jennifer Starling)
- c. Equus Career Office Corrective Action Plan. (Staff Contact: LaToya Casimere)
- d. Update on Employer Workforce Assistance. (Staff Contacts: Michelle Castrow)

6. Other Business

7. Other Business and Scheduling Next Meeting

8. Adjourn

In compliance with the Americans with Disabilities Act, the Workforce Board will provide reasonable accommodations for persons attending meetings. Requests should be received 24 hours prior to the function by contacting Deborah Duke at 713.993.4522 or deborah.duke@wrksolutions.net.