

# GULF COAST WORKFORCE BOARD AUDIT/MONITORING COMMITTEE

## Agenda

**Thursday, November 17, 2022 at 1:00 p.m.**

**By Hybrid Meeting**

**at 3555 Timmons Lane, 2<sup>nd</sup> Floor Meeting Room A**

Or via [https://us06web.zoom.us/webinar/register/WN\\_ROMeTaEVO86LpZJ7qXP8mA](https://us06web.zoom.us/webinar/register/WN_ROMeTaEVO86LpZJ7qXP8mA)

1. **Call to Order**  
Guy Jackson, Chair
2. **Public Comment**  
Anyone wishing to make a public comment may do so by appearing in person or by joining online via the link listed above or by dialing 1-877-853 5247 or 1-888-788 0099 (Webinar ID 813 5031 8740; Passcode: 536095)
3. **System Review**
  - a. Briefing on system-level performance, production, and expenditures. (Staff Contact: Jenny Johnson)
  - b. Review responsiveness, customer satisfaction, and recent program monitoring reports for Employer Service. (Staff Contact: Jenny Johnson)
  - c. Examine CyberSecurity review of Employer Service (Staff Contact: Kris Gibbs)
  - d. Assess recent financial monitoring results for Employer Service. (Staff Contact: Kris Gibbs)
4. **Corrective Action and Technical Assistance Plans**
  - a. Update on Adult Education and Choices Participation
5. **Other Business**
6. **Set Next Meeting**
7. **Adjourn**

In compliance with the Americans with Disabilities Act, the Workforce Board will provide reasonable accommodations for persons attending meetings. Requests should be received 24 hours prior to the function by contacting Deborah Duke at 713.993.4522 or [deborah.duke@wrksolutions.net](mailto:deborah.duke@wrksolutions.net).