

WS 20-06 Change 6
Issued: October 26, 2023
Effective: Immediately
Basic & Expanded Services
Expires: Continuing

To: All Service Providers

From: Juliet Stipeche
Aaron Sturgeon
Kevin Rodney

Subject: Rapid Reemployment: Back to Work

Purpose

This issuance updates the revised standards, guidelines, and procedures for our Rapid Reemployment Back to Work service.

This issuance replaces WS 20-06 Rapid Reemployment: Back to Work Change 5 dated March 6, 2023. New changes in the guidance are identified in ***bold italics***.

Background

Customers who file for unemployment insurance (UI) must register with Workforce Solutions as a condition of receiving their benefits. We work with these customers (as we do with any others) to get them to a job as quickly as possible. Customers receiving UI usually have good skills and work history and are likely good candidates for many of the current job openings we have available.

We contact a subset of customers receiving UI – individuals likely to exhaust their benefits before returning to work – and require them to interact with us to complete the rapid reemployment process.

Once we have called in a customer to complete the rapid reemployment process, that individual must contact us or risk losing their unemployment insurance benefits.

Action

1. Make sure all staff at every level are aware of the information in this issuance and understand how to help customers complete the reemployment process and find a job as quickly as possible.
2. Make sure office managers, supervisors, and staff know how to properly record service for customers completing the rapid reemployment process in WorkInTexas (WIT).

Questions

Staff should ask questions of their supervisors first. Direct questions for Board staff through the electronic [Issuance Q&A](#).

Attachments

- [Rapid Reemployment: Back to Work Standards and Guidelines](#)
- Unemployment Benefit Information
- Workforce Solutions Reemployment Team Phone Directory
- [Creating an Individual Employment Plan \(IEP\) using WorkInTexas.com](#)

