

RESUMES

Still the Best Attention Getter

Your resume is your first impression with a potential employer. It is a short account (1-2 pages) of your experience, qualifications and achievements. The goal of your resume is to capture the reader's interest so that he/she wants to speak with you.

Most resumes get a 5-15-second scan by the reader. Your resume must have enough impact to grab the attention of the prospective employer. There can be no generic approach to a resume – always try to tailor every resume to fit the qualifications of a specific job as much as possible.

The employer wants to know: "What can you do for me? How can you improve my operations? Can you make me money? Save me time? Keep my customers happy?" Your resume must not only show the skills you have, it must demonstrate your successes, and be an accurate reflection of you and your work.

TWO TYPES OF RESUMES – CHRONOLOGICAL AND FUNCTIONAL

Chronological

A chronological resume lists the relevant jobs in reverse order, with the most recent first. This format is the most popular, the easiest to prepare and is generally successful.

Functional

A functional resume lists work experiences in terms of one or more specific "functions," such as "finances, administrative or support services." It lists the important contributions made in each function. Work experience is listed at the bottom. The functional resume takes emphasis off dates and positions. It hides downward progression and emphasizes transferable skills. It is easy to change your objective to reflect something different from your experience.

Danielle A. Trainer

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Trainer with ABC Management Company

Summary

Conscientious, degreed professional with over 15 years experience in training, recruiting and marketing. Presented materials to groups of 10-75 customers and staff. Proven record of developing and implementing training programs to address essential corporate goals which resulted in a 19% increase in staff productivity.

Areas of Expertise

Training & Development Skills

- Trained and educated professionals, potential clients, volunteers and general public
- Prepared and delivered 5-10 monthly presentations to groups of 10-75
- Developed 20 separate training manuals and handbooks with 10-30 pages for sales training
- Implemented a variety of presentations – lectures, audio visuals, encouraged audience participation
- Proficient in Microsoft Office and multiple learning management systems
- Placed in "Top 5 Sales Representative" for National Insurance Company within 2 years

Recruiting Skills

- Procured and retained an average of 5 new blood donor groups per month
- Identified potential commercial insurance clients and arranged meetings to analyze needs
- Prospected personal and commercial financial services clients, making up to 100 contacts per day
- Solicited sponsors and underwriters for non-profit culinary endowment

Marketing and Customer Service Skills

- Developed and implemented marketing plans for blood donor groups
- Communicated with 150 key blood group contacts within designated territory to maintain relationships
- Managed up to 40 blood drives per month, and up to 1,400 units of blood collected per month
- Reviewed client portfolios, analyzed risks versus goals to determine appropriate investment strategies
- Gathered data from potential commercial insurance, created submission and developed proposal
- Provided commercial insurance account servicing for \$500,000 premium book of business
- Developed and coordinated public awareness events, activities and media campaign
- Managed and serviced professional membership database of 1,200

Work History

- Donor Recruitment Consultant, Gulf Coast Regional Blood Center - Houston, TX 2004 – Present
- Financial Advisor, UBS Financial Service - Omaha, NE 2002 – 2004
- Commercial Insurance Sales Representative, Wausau Insurance Company - Omaha, NE 2000 – 2002
- Personal Insurance Agent, Intermountain Insurance Services - Avon, CO 1998 – 1999

Other Relevant Experience

- Commercial Insurance Account Manager, Arthur J. Gallagher & Co. - Denver, CO
- Marketing/Public Relations Director, Colorado/Denver Veterinary Medical Associates. - Denver, CO

Education

Bachelor of Science, Business Administration with Marketing Specialty, University of Nebraska - Omaha, NE

Functional resume example